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CONSUMER PROTECTION

December 19, 2019

VIA U.S. MAIL

Attorney General Gordon MacDonald
Consumer Protection Division
33 Capitol Street
Concord, NH 03301

Re: Security Breach Report

Dear Attorney General MacDonald,

I am writing to inform you that Fresenius Medical Care Holdings, Inc. d/b/a Fresenius Medical Care North America ("FMCNA") recently experienced a data security incident that affected one (1) New Hampshire resident.

Between September 11, 2019 and October 7, 2019 several files containing personal information were accidentally uploaded to a public repository by one of FMCNA's vendors, Cervello, a technology services company working on behalf of FMCNA. FMCNA discovered the security incident on November 6, 2019 and promptly initiated an investigation.

FMCNA learned that a Cervello employee mistakenly uploaded FMCNA files including personal information onto a Github repository. The Cervello employee intended to post the FMCNA files to a private internal platform but mistakenly uploaded them to the public repository. The personal information disclosed on the public site included the individual's name, date of birth, medical record number, and social security number. At this time, we are not aware of any unauthorized viewing or misuse of any individual's information.

The Github repository and the files were immediately deleted within an hour of discovery. Cervello contacted Google, Bing, and Yandex to remove any associated cached data with personal information from their search engines.

As required under New Hampshire law, we are informing the Office of the Attorney General of this breach. We intend to notify the affected New Hampshire resident in the coming days and will offer a year's worth of identify protection services through Experian at no cost to the resident.

We take the protection of personal information of our patients very seriously and are taking steps to try to prevent a similar incident from occurring in the future including privacy and security training.

If you have further questions or concerns, please contact me at 781-699-4297.



**FRESENIUS
MEDICAL CARE**

Sincerely,

Louise Bucolo

Louise Bucolo
Chief Privacy Officer