



STATE OF NH  
DEPT OF JUSTICE  
2016 MAR 14 PM 12:05

Franklin Templeton Investor  
Services, LLC  
100 Fountain Parkway  
St. Petersburg, FL 33716-1205  
tel (800) 632-2350  
franklintempleton.com

March 9, 2016

Attorney General Joseph Foster  
Office of the Attorney General  
33 Capitol Street  
Concord NH 03301

RE: Reportable Security Incident

Dear Attorney General Foster:

Pursuant to Section 359-C:20 of the New Hampshire Revised Statutes, Franklin Templeton Investor Services, LLC ("Investor Services"), as transfer agent of the Franklin Templeton mutual funds, is writing to notify you of a security incident involving one New Hampshire resident.

In April 2015, Investor Services erroneously assigned a third party administrator not associated with the resident's employer to the resident's 403(b) accounts. Regrettably, Investor Services provided the incorrect third party administrator with data files that included the resident's information. The information the incorrect third party administrator received included the resident's name, account numbers, date of birth and social security number.

We discovered the error during an internal review of the accounts in January 2016. We realized our error and immediately corrected the third party administrator information on the resident's accounts.

Investor Services notified the resident's financial advisor of what occurred by telephone. Investor Services also notified the resident of what occurred by telephone, as permitted under New Hampshire law, in February 2016. In addition to providing the resident with the required details of the incident, Investor Services also assigned the resident new account numbers at her request.

Management has addressed this specific matter with the employee involved in the coding error and that person's direct supervisory chain.

If you have any questions about the content of this letter, please feel free to contact the undersigned at (916) 463-4552.

Sincerely,

FRANKLIN TEMPLETON INVESTOR SERVICES, LLC

By:   
Charles Kropf, Manager