



July 26, 2023

VIA EMAIL

Attorney General John M. Formella
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
Email: DOJ-CPB@doj.nh.gov

Re: Notice of Data Security Incident

Dear Attorney General Formella:

As you know, Constangy, Brooks, Smith & Prophete, LLP (“Constangy”) represents 1st Source Bank in connection with a recent data security incident. This letter is being sent to supplement the notice provided by Constangy on July 19, 2023 because ten (10) additional New Hampshire residents were notified of the incident on July 25, 2023. In total, one hundred sixty-two (162) New Hampshire residents have been notified in connection with this incident.

1. What Happened

On June 1, 2023, 1st Source Bank became aware of a critical vulnerability affecting MOVEit, a solution used widely by businesses and government agencies, including 1st Source Bank, to securely transfer data. As a result of a related investigation, on June 24, 2023, 1st Source Bank learned that personal information belonging to certain of its customers was contained within a file that may have been acquired without authorization in connection with the MOVEit vulnerability. 1st Source Bank notified the majority of individuals whose personal information was contained therein between July 14, 2023 and July 19, 2023, and provided notification of this incident to additional impacted individuals following the identification of updated name or address information on July 25, 2023.

The information that may have been impacted in connection with this incident varied by individual but may have included individuals’

2. Number of New Hampshire Residents Notified

Between July 14, 2023 and July 19, 2023, 1st Source Bank notified one hundred fifty-two (152) New Hampshire residents of this data security incident via U.S. First-Class Mail. On July 25, 2023, 1st Source Bank notified additional individuals following the identification of updated name or address information. A sample of the notification letter sent to potentially impacted individuals was previously provided.

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3. Steps Taken Relating to the Incident

As soon as 1st Source Bank discovered the incident, 1st Source Bank took the steps described above. 1st Source Bank is also partnering with Kroll to provide access to complimentary identity monitoring services to notified individuals. Those services include Single Bureau Credit Monitoring, Web Watcher, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

4. Contact Information

1st Source Bank remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me.

Best regards,

/s/ Alyssa R. Watzman

Alyssa R. Watzman
CONSTANGY, BROOKS, SMITH & PROPHETE, LLP