

January 13, 2021

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Via electronic-mail: [DOJ-CPB@doj.nh.gov](mailto:DOJ-CPB@doj.nh.gov); [AttorneyGeneral@doj.nh.gov](mailto:AttorneyGeneral@doj.nh.gov)

Office of the Attorney General  
Attn: Security Breach Notification  
33 Capitol Street  
Concord, NH 03302

**Re: Our Client : Family Health Services MN d/b/a Entira Family Clinics**  
**Matter : Data Security Incident on November 24, 2020**  
**Wilson Elser File # : 16516.01297**

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Dear Attorney General:

We represent Family Health Services MN d/b/a Entira Family Clinics (“Entira”), located in Minnesota. Our representation of Entira relates to a potential data security incident involving its third-party cloud hosting vendor, Netgain. **We write to supplement our previously provided regulatory notice dated March 2, 2021.**

1. Status Update

Since our last correspondence, Entira has continued to investigate the individuals potentially impacted as a result of Entira’s third-party vendor Netgain’s breach. Entira retained the services of a data mining company to analyze the records at issue and also performed its own independent review. The investigation was recently completed and concluded that an additional 20 residents of New Hampshire were potentially impacted by this incident. Entira sent data breach notification letters to these individuals on January 13, 2022. These notifications included offers of free credit monitoring. A copy of the notification letter is enclosed.

## 2. Contact Information

Entira remains dedicated to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact me at Ross.Molina@WilsonElser.com or 504.702.1726.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP



Ross M. Molina

Copy: Robert Walker, Esq. (Wilson Elser LLP)

Enclosure: *Sample Notification Letter*