



Compliance Department

4 Elliot Way
Suite 303
Manchester, NH 03103
(603) 663-2944

November 29, 2018

RECEIVED

DEC 03 2018

CONSUMER PROTECTION

Consumer Protection Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Disclosure required under RSA 359-C:20

Dear Attorney General Gordon MacDonald,

I serve as the Chief Compliance and Privacy Officer at Elliot Health System (EHS) in Manchester, New Hampshire. I am writing to notify you of a security breach as proscribed under New Hampshire Statute RSA 359-C:20.

EHS proactively monitors access into our electronic medical record using a third party vendor. On September 26, 2018 the Compliance Department was notified of a potential privacy incident involving an employee accessing the medical record of a former household member. The Compliance Department conducted an investigation and based on that investigation determined that there was not a legitimate business for the access. This affected the personal information of one (1) New Hampshire resident. The information that may have been accessed included demographic information, including social security number, and clinical information.

We sent notice to the affected individual on November 12, 2018 and had a follow up conversation with the patient on November 19, 2018.

We take the privacy and security of personal information very seriously and maintain policies and procedures to protect the confidentiality of such information. We have taken appropriate measures to the best of our ability to prevent a reoccurrence.

Please contact me at 603-663-2932 if you have any questions.

Very truly yours,

Beth Belt
Chief Compliance and Privacy Officer
Elliot Health System