

March 3, 2007

Kelly A. Ayotte, Esq.  
New Hampshire Attorney General's Office  
Consumer Protection Division  
33 Capitol Street  
Concord, NH 03301

RE Disclosure required under RSA359-C:20

Dear Attorney Ayotte:

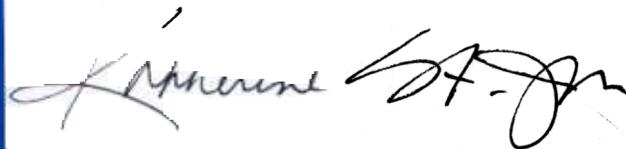
I serve as Corporate Compliance Officer to the Elliot Health System (EHS) in Manchester, New Hampshire. I am writing in reference to New Hampshire Statute RSA 359-C:20, which became effective on January 1, 2007. This Statute requires disclosure to your office of any "security breach" as defined under this statutory provision. The "security breach" is defined as "unauthorized acquisition of computerized data that compromises the security or confidentiality of personal information maintained by a person doing business in this state" RSA 359-C:19(v). "Computerized data" means personal information stored in electronic format.

A business associate of The Elliot Health System (EHS), Advanced Medical Partners, Inc. (AMPI), recently informed us that on the evening of February 22, 2008, a thief/thieves broke into the company's corporate headquarters, and stole ten computers. These computers contained electronic protected health information and could have potentially included 6 patients' names, procedural dates of service at EHS, the name of their insurance company and the patients' date of birth. EHS has been told that these computers have safeguards in place, including password protection, to guard against access to this information. Other than the fact that the computers have been stolen, we have no information indicating that any data on these computers has been accessed, disseminated, or misused in any way.

My office became aware of this issue about March 6, 2008. Written notice of this situation was provided to the affected patients on March 13, 2008.

To be safe and to ensure compliance with the statute, I am informing you of the above. If you have any questions whatsoever regarding this matter, please do not hesitate to contact me.

Sincerely



Katherine St. Jean, RN, CPC, CMAS  
Director of Compliance/Corporate Compliance Officer  
Elliot Health System  
4 Elliot Way, Suite 303  
Manchester, NH 03103  
603-663-2932



March 12, 2008

Patient's Name  
Patient's Address  
City, State, Zip Code

RE: Protected Health Information - Security Incident

Dear

The Elliot Health System works diligently every day to ensure the confidentiality of our patients and their medical records. We take seriously the trust that our patients place in us. For this reason, it is extremely important to promptly notify you of the following.

A business associate of The Elliot Health System (EHS), Advanced Medical Partners, Inc. (AMPI), has recently informed us that on the evening of February 22, 2008, a thief/thieves broke into corporate headquarters, and stole ten computers. These computers contained electronic protected health information and could potentially include your name, procedural dates of service at EHS, name of your insurance company and your date of birth. AMPI has told us that these computers have safeguards in place, including password protection, to guard against access to this information.

As with any such occurrence, we have reviewed this situation as an opportunity to evaluate current practices, policies and procedures. If EHS is informed of any new information related to this security incident by AMPI, EHS will contact and update you.

Please accept my apologies for any inconvenience this may have caused you. If you require any additional information or assistance, please feel free to contact me.

Sincerely,

Katherine St. Jean RN, CPC, CMAS  
Director of Compliance/Corporate Compliance Officer  
Elliot Health System  
Compliance Department  
4 Elliot Way  
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Manchester, NH 03103  
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