



Driving progress  
through partnership

**Bart Huffman**

Direct Phone: 713-469-3874

Email: [bhuffman@reedsmith.com](mailto:bhuffman@reedsmith.com)

Reed Smith LLP  
Suite 1700  
811 Main Street  
Houston, TX 77002-6110  
+1 713 469 3800  
Fax +1 713 469 3899  
[reedsmith.com](http://reedsmith.com)

May 10, 2021

**By Electronic Mail:** [doj-cpb@doj.nh.gov](mailto:doj-cpb@doj.nh.gov)

New Hampshire Department of Justice  
Attorney General  
33 Capitol Street  
Concord, NH 03301

Re: Notice of Data Security Incident

Dear Representative of the Attorney General:

I am writing on behalf of my client Elliott Company ("Elliott") to notify your office of an incident that involves the personal information of two (2) New Hampshire residents.

On March 29, 2021, a threat intelligence vendor notified Elliott about a potential compromise of data resulting from a malware attack on the computer systems of Elliott's facilities in Sparks, Nevada. Elliott promptly commenced an investigation and engaged forensic consultants to determine the nature and extent of the incident and what data had been compromised. That investigation is ongoing.

Elliott believes (but has not been able to confirm) that the security of some archived human resources files from Elliott's Sparks, Nevada operations was compromised. Those files include records containing the following information for the affected individuals: names, email and/or physical addresses, phone numbers, Social Security numbers, and dates of birth. For some current or former employees, the records also contain a bank account number (if used for direct deposit) and other payroll information.

Elliott has arranged for IDX to provide identity protection services including credit monitoring at no charge to the affected individuals for twenty-four (24) months.

Elliott is continuing to work with consultants to search for and analyze available evidence in an effort to confirm whether data from the archived human resources files has actually been acquired or misused. Elliott has continued to work to enhance security and prevent similar occurrences in the future, including through the implementation of additional layers of cybersecurity threat monitoring.

Notification letters are being sent today to affected individuals by U.S. mail. Sample notification letters (one for a resident who is a current or former employee, and one for a resident who is a beneficiary) are enclosed.

Please do not hesitate to contact me if you have any questions or if you would like to discuss the matter further.

May 10, 2021  
Page 2

Respectfully submitted,

A handwritten signature in black ink, appearing to be 'B. Huffman', written in a cursive style.

Bart Huffman  
Reed Smith LLP

Enclosures

Cc: Haylie Treas (firm)

Rosalie J. Bell  
Vice President, Global Corporate Compliance  
Elliott Company  
901 N. Fourth Street  
Jeannette, PA 15644



C/O IDX  
10300 SW Greenburg Rd. Suite 570  
Portland, OR 97223

To Enroll, Please Call:  
(833) 903-3648  
Or Visit:  
<https://app.idx.us/account-creation/protect>  
Enrollment Code:  
**<<XXXXXXXXXX>>**

<<FirstName>> <<LastName>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip Code>>

May 10, 2021

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

Elliott Company respects your privacy, and we are writing to let you know about an incident that involves your personal information.

*What Happened*

On March 29, 2021, a threat intelligence vendor notified Elliot about an apparent compromise of data resulting from a malware attack on the computer systems of Elliott’s facilities in Sparks, Nevada. We promptly commenced an investigation and engaged forensic consultants to determine the nature and extent of the incident and what data had been compromised. Our investigation is ongoing.

*What Information Was Involved*

Elliott now believes (but has not been able to confirm) that the security of some archived human resources files from our Sparks, Nevada operations was compromised on or about February 15, 2021. Those files include records containing your name, email and/or physical address, phone number, Social Security number, and date of birth. For some current or former employees, the records also contain a bank account number (if used for direct deposit) and other payroll information.

*What We Are Doing*

We are continuing to work with consultants to search for and analyze available evidence in an effort to confirm whether data from the archived human resources files has actually been acquired or misused. We have also reported the matter to law enforcement, and we are cooperating with their review.<sup>1</sup>

As an added precaution, we have arranged for IDX to protect your identity and help you recover from potential identity theft. IDX will provide this service for 24 months at no cost to you.

Part of this benefit is automatic and there is no need for you to enroll. This automatic benefit consists of fully managed identity resolution services. If you have an identity theft issue, simply call IDX at 1-833-903-3648 for assistance.

Other services require that you actively enroll with IDX (again, at no cost to you). These optional services are described in more detail below. You must enroll by August 10, 2021 to obtain these optional services.

*What You Can Do*

You should read the enclosed “Information About Identity Theft Protection.”

We also encourage you to take advantage of the following identity recovery and protection services for 24 months from IDX that we have obtained for you: credit monitoring and CyberScan monitoring assistance, fully managed identity theft

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<sup>1</sup> Law enforcement has not requested that we delay sending this notification.

recovery services, and a \$1,000,000 insurance reimbursement policy. These services, which are further described in the enclosed "Additional Product Information from IDX," are available through IDX and are provided as a complimentary 24-month membership. To enroll and start monitoring your personal information and obtain insurance coverage please follow the steps below:

- Visit the IDX website to enroll: <https://app.idx.us/account-creation/protect>.
- Call IDX to enroll: 1-833-903-3648. IDX representatives are available Monday through Friday from 6 am - 6 pm Pacific Time.
- Your enrollment deadline is August 10, 2021.

Again, you are automatically covered for the fully managed identity resolution services, so there is no need to enroll for this benefit. If you have an identity theft issue, simply call IDX at 1-833-903-3648 for immediate assistance.

In addition, please be on the lookout for any scams that attempt to lure you into providing personal information in connection with this incident. We will not call you or send you any email messages asking for your personal information or credit card information, or send you any email messages asking you to "click" on any links to activate credit monitoring. You should not provide information in response to any such calls or email messages, and you should not click on any links within any such email messages. The only way for you to contact IDX and/or to set up the credit monitoring we have obtained for you is as set forth in this letter.

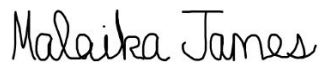
*For More Information*

For additional information and assistance, please call 1-833-903-3648.

\* \* \*

Elliott apologizes for any inconvenience that this incident may have caused. We are committed to protecting your personal information, and we will continue to look for ways to improve our efforts.

Sincerely,



Malaika A. James  
Manager of Corporate Resources  
1-775-356-2796

Enclosure

## Information About Identity Theft Protection

**Remain Vigilant.** We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. Purchase a copy of your credit report from the national credit reporting agencies listed below.

Equifax: P.O. Box 740241, Atlanta, GA 30374, 1-866-349-5191, [www.equifax.com](http://www.equifax.com)  
Experian: P.O. Box 2002, Allen, TX 75013, 1-866-200-6020, [www.experian.com](http://www.experian.com)  
TransUnion: P.O. Box 1000, Chester, PA 19016, 1-800-888-4213, [www.transunion.com](http://www.transunion.com)

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you do not recognize. Look for inaccurate information, such as home address or Social Security number. If you see anything you do not understand or that looks incorrect, call the credit reporting agency at the telephone number on the report.

We recommend you vigilantly review your account statements and credit reports and promptly report any suspicious activity or suspected identity theft to law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission (FTC). You may contact the FTC or your state's regulatory authority to obtain information about avoiding identity theft. Contact the FTC at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft).

**For North Carolina residents:** You may obtain information about preventing and avoiding identity theft from the North Carolina Attorney General's Office: North Carolina Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699, 1-877-5-NO-SCAM (66-7226), <https://ncdoj.gov>.

**For New York residents:** You may obtain information regarding security breach response and identity theft prevention and protection from the New York Department of State, Division of Consumer Protection, 1-800-697-1220, [https://www.dos.ny.gov/consumerprotection/identity\\_theft/](https://www.dos.ny.gov/consumerprotection/identity_theft/).

**Fraud Alerts:** You can place two types of fraud alerts on your credit report to notify creditors: an initial alert and an extended alert. You may place an initial fraud alert on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert lasts for one year. You may place an extended alert on your credit report by mail if you have been a victim of identity theft with the appropriate documentary proof. An extended fraud alert lasts for seven years. You can place a fraud alert on your credit report by calling the toll-free fraud number or visiting the website of any of the three national credit reporting agencies listed below. You only need to notify one agency, because it must notify the other two agencies.

Equifax: 1-866-349-5191, [www.equifax.com/personal/education/identity-theft/fraud-alert-security-freeze-credit-lock/](http://www.equifax.com/personal/education/identity-theft/fraud-alert-security-freeze-credit-lock/)  
Experian: 1-888-397-3742, <https://www.experian.com/fraud/center.html>  
TransUnion: 1-800-680-7289, <https://www.transunion.com/fraud-alerts>

**Credit Freezes:** You may put a credit freeze, also known as a security freeze, on your credit file so that no new credit can be opened in your name without the use of a PIN number and/or password that may be issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. There is no fee to place, lift and/or remove a credit freeze. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting agency.* Contact the three major credit reporting agencies to place a credit freeze and learn more information:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 1-800-349-9960 <a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	Experian Security Freeze P.O. Box 9554 Allen, TX 75013 1-888-397-3742 <a href="https://www.experian.com/freeze/center.html">https://www.experian.com/freeze/center.html</a>	TransUnion Security Freeze P.O. Box 160 Woodlyn, PA 19094 1-888-909-8872 <a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a>
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You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.



### **Additional Product Information from IDX**

- 1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at 1-833-903-3648 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.



C/O IDX
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

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<<FirstName>> <<LastName>>
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What Information Was Involved

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What We Are Doing

We are continuing to work with consultants to search for and analyze available evidence in an effort to confirm whether data from the archived human resources files has actually been acquired or misused. We have also reported the matter to law enforcement, and we are cooperating with their review.<sup>1</sup>

As an added precaution, we have arranged for IDX to protect your identity and to help you recover from potential identity theft. IDX will provide this service for 24 months at no cost to you.

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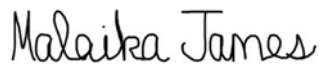
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Atlanta, GA 30348  
1-800-349-9960  
<https://www.equifax.com/personal/credit-report-services/>

Experian Security Freeze  
P.O. Box 9554  
Allen, TX 75013  
1-888-397-3742  
<https://www.experian.com/freeze/center.html>

TransUnion Security Freeze  
P.O. Box 160  
Woodlyn, PA 19094  
1-888-909-8872  
<https://www.transunion.com/credit-freeze>

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