



STATE OF NH
DEPT OF JUSTICE

2017 APR 16 AM 11:24

April 3, 2017

Attorney General Joseph Foster
Office of the Attorney General
Department of Justice
33 Capitol Street
Concord, NH 03301

Dear Attorney General Foster,

I write to notify you that we have become aware of unauthorized use of personal information of several New Hampshire residents, some of our current and former employees as well as their dependents. Our initial investigation indicates that the unauthorized access did not occur through our systems, but we are reporting this to you nevertheless.

Recently, a number of our employees received IRS notices indicating that there was activity related to their IRS accounts, which they did not initiate and/or request. We alerted federal law enforcement, the FBI, the IRS – law enforcement division, and local law enforcement. We hosted an officer from the Merrimack, New Hampshire Police Department on Thursday, March 30, 2017, to take the Police Report for affected employees.

We have also been actively working with our third party vendors and have hired a third party security consultant to investigate our internal systems. To date, there has been no indication that any compromise occurred within our internal systems or with our third party vendors. Since we have no evidence that an intrusion occurred in our systems, we cannot be more precise as to the date fraudulent information started being used within the IRS nor the specific types of information that is being misused.

On March 21, 2017, we sent an email to all current employees notifying them that their personal information may have been compromised. On March 31, 2017, we emailed notices to all current employees and mailed notices to all former employees who worked for the company in 2016. In all, we have provided notice to five hundred and four (504) residents of New Hampshire.

If you have any questions concerning this notification, please contact me directly at 571-286-2098.

Sincerely,

A handwritten signature in cursive script, appearing to read "An Le".

An Le
Director, Human Resources