

5400 Legacy Drive  
Plano, Texas 75024



March 19, 2007

Ms. Lauren Noether  
Director  
Consumer Protection and Antitrust Bureau  
Office of the Attorney General of New Hampshire  
33 Capitol Street  
Concord, NH 03301

Re: Notice of Security Breach

Dear Ms. Noether:

Pursuant to New Hampshire RSA 359-C:20, 1 (b), EDS is notifying the Office of the Attorney General of New Hampshire of a security breach affecting one individual we believe is located in New Hampshire. Notice was mailed to the individual March 16, 2007. A copy of a form of the notice mailed to the individual is attached.

If you have any questions, please feel free to call me.

Regards,

A handwritten signature in black ink that reads "Chris D. Carlson". The signature is fluid and cursive, with a long horizontal stroke at the end.

Chris D. Carlson  
Ethics and Compliance Officer  
Legal Affairs Division  
Electronic Data Systems Corporation  
5400 Legacy Drive H3-3A-05  
Plano, Texas 75024  
Phone: 972/605-5564  
Fax: 972/605-3491



March 15, 2007

XXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXX

Dear XXXXXXXXXXXXXXXX:

Electronic Data Systems Corporation ("EDS") processes workers compensation related medical bills for Fireman's Fund. An EDS employee supporting this work had his laptop computer stolen from his locked car on January 19, 2007. We recreated the data on the laptop from a backup and after taking the time needed to study it carefully, determined personal information belonging to thirty people, including yourself, was present. The personal information includes your name and Social Security Number.

The theft took place in Sacramento, California, outside a restaurant where the employee was having dinner after work. The theft was immediately reported to the police and a report filed. The theft appears to be a random criminal act; the target of which was anything of value in the car, not necessarily the laptop or any personal information. We think this because the laptop was on the floor of the car in a small backpack that was covered by a jacket. In addition, a number of other cars outside the restaurant were broken into at approximately the same time and various items besides laptops were stolen. The laptop, which has not been located, was protected by an identity verification process that incorporated a unique user ID and password. The data on the laptop was not encrypted.

We have seen no indication your personal information has been misused, but because we cannot rule out the possibility of that occurring, we wanted to report this incident to you and inform you of steps we recommend you take to protect yourself from possible identity theft.

### Enroll in Equifax Credit Watch™ Gold with 3-in-1 Monitoring

To help protect your identity, EDS has arranged for you to receive this service for one year at EDS' expense. Credit Watch will provide you with an "early warning system" to changes to your credit file and help you to understand the content of your credit file at the three major credit reporting agencies. The key features and benefits are:

- Comprehensive credit file monitoring of your credit reports at all three credit agencies
- Automatic notification of key changes to your credit files from the three agencies
- \$20,000 in identity theft protection with \$0 deductible (certain limitations and exclusions may apply )†
- 24 by 7 live agent customer service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and in initiating an investigation of inaccurate information

To enroll in this service, visit [www.myservices.equifax.com/tri](http://www.myservices.equifax.com/tri) and enter the following promotional code: XXXXX-XXXXXXXXXX in the "Enter Promotion Code" box (all caps, no spaces, include dash). This code eliminates the need to provide a credit card number for payment. You will be instructed on how to initiate your online membership. If you do not have internet access, please call the Help Line referenced below for assistance.

### Fraud Alert

You can contact one of the credit agencies and have a "fraud alert" placed on your credit file. A fraud alert is a consumer statement added to your credit file that lasts 90 days. A fraud alert can help creditors know additional steps should be taken to verify your identity prior to granting credit in your name or taking action on existing credit accounts. Once the fraud alert has been placed with one of the agencies, a notification will be automatically sent to the other two.

<b>Credit Bureau</b>	<b>Toll-Free No.</b>	<b>Website</b>
Experian	888-397-3742	<a href="http://www.experian.com">www.experian.com</a>
Equifax	877-478-7625	<a href="http://www.equifax.com">www.equifax.com</a>
TransUnion	800-680-7289	<a href="http://www.transunion.com">www.transunion.com</a>

### Help Line

EDS has established a Help Line at toll-free 877-864-7571 to assist you with questions and concerns. The Help Line will be staffed from 8:00 a.m. to 5:00 p.m. central time, Monday through Friday, from March 14 to May 15, 2007. You may leave a message after hours and you will receive a callback the next business day.

† Identity Fraud Expense Reimbursement Master Policy underwritten by Travelers Casualty and Surety Company of America and its property casualty affiliates, Hartford, CT 06183. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on our underwriting qualifications and state regulations. Coverage not available for residents of New York. Equifax's credit monitoring products are protected by US Patent 7,208,052

Free Credit Reports

You are entitled under U.S. law to one free credit report annually from each of the three credit agencies. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll-free 877-322-8228.

Federal Trade Commission

For additional information on how to further protect yourself against identity theft, you may wish to visit the Web site of the U.S. Federal Trade Commission at [www.consumer.gov/idtheft/](http://www.consumer.gov/idtheft/).

EDS regrets any inconvenience or concern this incident may cause you. EDS is taking actions to protect against a repeat of this sort of incident.

Sincerely,

A handwritten signature in cursive script that reads "Dave Morrow". The signature is written in black ink and is positioned above the printed name and title.

Dave Morrow  
Chief Security and Privacy Officer  
Electronic Data Systems Corporation