



STATE OF NH
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August 9, 2016

Attorney General Joseph Foster
NH Department of Justice
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Security Breach Notification

Dear Attorney General Foster:

We recently became aware of a malware intrusion affecting our e-commerce platform by targeting customers' payment card information. We estimate that the malware operated between July 16 and July 22, 2016 by intercepting payment card information entered into our e-commerce site and sending the information outside of our system to a third party. The data accessed included personal information such as names, billing addresses, email addresses and credit card numbers (including CCV numbers).

This intrusion has affected one New Hampshire resident who is a customer of our subsidiary, EBSCO Sign Group, LLC. A copy of the notice being sent via mail on August 8, 2016 to the New Hampshire resident is enclosed for your reference.

If you have any questions, please do not hesitate to contact me at lashburner@ebSCO.com or (205) 995-1500.

Sincerely,

Laura Catherine Ashburner
Associate Counsel
EBSCO Industries, Inc.