



STATE OF NH
DEPT OF JUSTICE
2016 MAY 26 AM 11:20

May 23, 2016

New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

To Whom It May Concern:

In accordance with N.H. Rev. Stat. Ann. §359-C:19, I am writing to notify you regarding the nature and circumstances of a recent incident. Eastern Bank was notified on April 20, 2016 that a third-party courier service used by an affiliate bank was carjacked on April 5, 2016. There were several locked courier bags of documentation in the car at the time of the theft. Personal information of Eastern Bank accountholders was included in the stolen documentation, which may include names, postal addresses, bank account number, transaction dollar amount, signature, bank name and routing number. At this time, we have no evidence that any of the personal information has been misused.

There is one New Hampshire-based business affected by this incident. This business will be notified of this incident. Please do not hesitate to contact me at 781-596-8098 if you have any questions.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Jeffrey Hansen", written over a horizontal line.

Jeffrey Hansen
VP, Senior Risk Manager