



Mark H. Jackson  
Executive Vice President  
& General Counsel  
Tel: 212.416.3017  
Email: [mark.jackson@dowjones.com](mailto:mark.jackson@dowjones.com)

October 9, 2015

Via Electronic Mail: [attorneygeneral@doj.nh.gov](mailto:attorneygeneral@doj.nh.gov)

Joseph A. Foster  
Attorney General  
New Hampshire Department of Justice  
33 Capitol Street  
Concord, NH 03301

Dear Mr. Foster:

On behalf of Dow Jones, I am writing to inform you about a recent incident in which personal information relating to New Hampshire residents was potentially accessed by an unauthorized third party.

Specifically, we recently determined that an unauthorized third party accessed a server containing certain customer personal information, including name, address, and payment card information relating to subscribers to WSJ, MarketWatch, or Barron's.

We initiated an investigation as soon as we learned of the potential unauthorized access. We identified and closed the known access paths and have taken further steps to secure our systems. Moreover, we have no evidence that the attackers are still in our system, and we are examining ways we can prevent incidents of this kind from happening again.

We will notify 21 New Hampshire residents of this incident on October 9, 2015 and provide these individuals with complimentary identity protection services for 24 months.

Please do not hesitate to contact me at 212-416-3017 if you have any questions. I can also be reached at [Mark.Jackson@dowjones.com](mailto:Mark.Jackson@dowjones.com).

Sincerely,

Mark H. Jackson  
Executive Vice President & General Counsel  
Dow Jones & Company, Inc.

