



DJO, LLC
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DJOglobal.com

New Hampshire Attorney General
Office of the Attorney General Consumer Protection & Antitrust Bureau
33 Capitol Street
Concord, NH 03301

December 12, 2008

Dear Sir or Madam:

We are writing to you because of a recent incident at DJO, LLC ("DJO") that we wish to bring to your attention.

By way of background, DJO is a leading provider of orthopedic products used for rehabilitation, pain management and physical therapy. Creditek LLC ("Creditek") is a company which provides billing services to DJO. To facilitate the billing services, DJO furnishes information concerning its patients to Creditek.

On November 14, 2008, a laptop computer owned by Creditek, LLC of Pennsylvania, a company which provides billing services to DJO, was stolen from a locked home in the Bahamas, where a Creditek employee was staying. This laptop contained numerous files including some of our billing data regarding certain DJO patients such as: names, addresses, social security numbers, dates of birth, gender, dates of services rendered by DJO, diagnostic codes (and, in some cases, a brief description of the diagnosis), summary charges (reflecting the total retail value of services rendered), patient balances, insurance ID numbers, current payors, and, if the payor was an insurance company, the insurance plan identification numbers. The Bahamian police, the U.S. Consulate, and the FBI have been informed of the laptop's theft. Based on information received from the police in the Bahamas, we believe that it is likely that the laptop was stolen to wipe and resell, and not to use the data.

The information on the laptop related to approximately 68,857 individuals from across the United States and in Puerto Rico.



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Below is the number of individuals in the state whose information was contained on the stolen laptop:

New Hampshire 2

DJO and Creditek anticipate providing written notice to these individuals as close to December 10, 2008 as is administratively feasible. The notice will contain background information about the stolen laptop; contact information for your respective agencies, the Federal Trade Commission, DJO, Creditek and other entities required to be included in the notice under applicable law; directions on how to obtain a fraud alert; and instructions to review credit reports and explanation of benefits statements.

Should you need to speak with anyone at DJO, please call us at 760.734.4742. Further, should you wish to contact Creditek, it may be reached at 203-730-5120

Very truly yours,

A handwritten signature in black ink that reads "Dale A. Hammer".

Dale Hammer
Vice President, Corporate
Compliance
Privacy Officer