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June 21, 2018

Aaron R. Lancaster
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Via Overnight Mail

Attorney General Gordon MacDonald
Office of the Attorney General
33 Capitol St
Concord, NH 03301

Re: Incident Notification

Dear Attorney General MacDonald:

We are writing on behalf of our client, DiCicco, Gulman & Company LLP (“DGC”), to notify you of a security incident involving New Hampshire residents.

On May 10, 2018, DGC learned that an unauthorized individual gained access to an employee’s email account. When DGC learned about the incident, it immediately secured the email account, began an investigation and engaged a leading computer forensic firm to assist it. DGC conducted a thorough review of the email account and determined, on June 1 2018, that the account contained a message that included New Hampshire residents’ names and Social Security numbers.

Today, DGC will begin notifying six New Hampshire residents via U.S. mail in accordance with N.H. Rev. Stat. Ann. § 359-C:20 in substantially the same form as the enclosed letter.¹ DGC is offering eligible individuals two years of complimentary credit monitoring and identity theft protection services. DGC also has established a call center that potentially affected individuals can contact with questions and is recommending that potentially affected individuals remain vigilant to the possibility of fraud by reviewing their account statements and credit reports for unauthorized activity.

¹ This report does not waive DGC’s objection that New Hampshire lacks personal jurisdiction regarding DGC.

Attorney General Gordon MacDonald

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To help prevent something like this from happening in the future, DGC is implementing multi-factor authentication, strengthening its email retention policy and providing additional security training for end users.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. R. Lancaster', with a long horizontal flourish extending to the right.

Aaron R. Lancaster
Counsel

Enclosure



C/O GCG
P.O. Box 10645
Dublin, Ohio 43017-9245

<<Name 1>><<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>

June 21, 2018

Dear <<Name1>>:

DiCicco, Gulman & Company LLP (“DGC”) understands the importance of protecting its clients’ personal information. We are writing to inform you that we recently identified and addressed a security incident that may have involved your information. This notice explains the incident, measures we have taken, and some steps you can take in response.

On May 10, 2018, we learned that an unauthorized individual gained access to an employee’s email account. We immediately secured the email account, began an investigation, and engaged a leading computer forensic firm to assist us. On May 22, 2018, the investigation determined that an unauthorized person had accessed an employee’s email account between May 9 and May 10, 2018. We conducted a thorough review of the email account and determined, on June 1, 2018, that the account included a message that contained your name and Social Security number.

We encourage you to remain vigilant by reviewing your account statements for any unauthorized activity. You should also review the additional information on the following pages on ways to protect yourself. Out of an abundance of caution, we are offering a complimentary two-year membership in Experian’s® IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorksSM Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorksSM Credit 3B, including instructions on how to activate your complimentary two-year membership, please see the additional information provided in this letter.

We apologize for any inconvenience caused by this incident. To help prevent something like this from happening in the future, we are implementing multi-factor authentication, strengthening our email retention policy, and providing additional security training for end users. If you have any questions about this incident or the recommended next steps, please call (888) 256-2603, Monday through Friday between 9 a.m. and 6 p.m. Eastern Time.

Sincerely,

Cheryl Burke
Partner and Chief Operating Officer

Activate IdentityWorks Credit 3B Now in Three Easy Steps

- Ensure that you **enroll by: 9.30.18** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code:** [code]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877.890.9332 by 9.30.18. Be prepared to provide engagement number **DB07234** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 877.890.9332. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

*Offline members will be eligible to call for additional reports quarterly after enrolling.

**Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

MORE INFORMATION ON WAYS TO PROTECT YOURSELF

Regardless of whether you take advantage of this free credit monitoring, we remind you to remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft