



Derry Medical Center & Londonderry Family Practice Center
Your family health matters

April 9, 2012

To whom it may concern;

This report is being submitted in accordance with RSA 359-C:20. The Derry Medical Center recently learned that a former employee may have improperly accessed the electronic medical record of one patient, while he was still in our employ. On April 3, 2012 we received a call from a concerned patient that this particular employee had gone to the patient's place of employment the day before (April 2, 2012) and pretended he was there for business reasons when his actual intent was to ask her (the patient) out on a date. The patient was very concerned that the information regarding her place of employment (i.e. her work phone number), could have only been retrieved via her electronic medical record at Derry Medical Center. We immediately conducted an audit of the patient's electronic medical record and learned that during the period from January 23, 2012 to March 28, 2012 the employee had accessed the patient's record on multiple occasions. During this period, the patient did not have any scheduled appointments and there was no medical reason for the employee to be accessing the patient's chart. Thus, it appears that the former employee may have accessed the record for an improper purpose and/or used information gained in an improper manner.

We believe this was an isolated incident involving this former employee and this one patient. As the former employee no longer has access to our electronic medical records, we do not believe there is any potential for repeated breaches of privacy of this nature. We have communicated this information to the patient and have notified the former employee that we are aware of his unauthorized access to the record and have reminded him of his obligation to maintain the confidentiality of information from the medical records.

Regards,

Deborah L. Donovan
Director of Operations
HIPAA Compliance Officer