



# CONCORD ORTHOPAEDICS

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MAR 21 2018

CONSUMER PROTECTION

ORTHOPAEDICS

**Sports Medicine**

John (Sean) J. O'Connor, MD  
Douglas J. Moran, MD  
Peter G. Noordsij, MD  
Patrick J. Casey, MD  
Karen J. Boselli, MD  
Adam P. Androlia, DO  
William R. Mullen, PA-C  
Andrew R. Foley, PA-C

**Total Joint Surgery**

Stephen J. Fox, MD  
Jeffrey W. Wiley, MD  
Neil T. Dion, MD  
Jeanne M. Herrmann, PA-C  
Jennifer L. John, PA-C  
Matthew A. Wilson, PA-C

**Spine Surgery**

Clifford M. Levy, MD  
Russell S. Brummett, MD  
Alan D. Parzick, PA-C

**Physical Medicine  
& Rehabilitation**

David J. Nagel, MD  
Erik S. Diebolt, DO

**Hand Surgery**

Lance J. Klingler, MD  
Anthony V. Mollano, MD  
Kristi L. Bryson, PA-C

**Orthopaedic Traumatology**

Sean T. Burns, MD  
Ryan K. Duffy, MD  
Ryan J. Dowling, APRN  
Karen A. Barry, PA-C

**Foot & Ankle Care**

Ronald B. Resnick, MD  
Christopher E. Gentchos, MD  
Caitlin Cleary-Lynch, PA-C

**Pediatric Orthopaedics**

Paul J. Urbanek, MD

**General Orthopaedics**

Davis W. Clark, MD  
William J. Bruton, MD  
Werner T. Muller, PA-C  
Margaret V. Mitchell, PA-C

RHEUMATOLOGY

Hoke H. Shirley, MD  
Andrée C. Phillips, MD  
Irene M. Orzano, MD

ADMINISTRATOR

Carl R. Moskey

March 13, 2018

Attorney General Gordon MacDonald  
Office of the Attorney General  
Department of Justice  
33 Capitol Street  
Concord, NH 03301

Dear Attorney General MacDonald:

I write to notify you of an inadvertent disclosure of personal medical information of two New Hampshire residents, a husband and wife.

We have learned that on March 1, 2018, one of our staff unintentionally forwarded to someone outside our organization an email string indicating that the husband had booked an appointment with us for a specific procedure and that the wife was attempting to book an appointment of her own. The "auto-fill" function in our email program caused the email to be sent to an attorney with whom our organization interacts from time to time on workers' compensation matters, rather than to the intended staff member involved in scheduling appointments. Within an hour of transmitting that email to the outside attorney, the attorney notified us that the email was sent to him in error. The outside attorney confirmed that he promptly deleted the email. Based on our investigation, this is the extent of the disclosure of the information.

We called the husband and wife to notify them of the inadvertent disclosure of their information on March 12, 2018. We also sent them a written notification on March 16, 2018.

If you have any questions or concerns about this matter, please contact me at 603-724-2400 or at [carl.moskey@concordortho.com](mailto:carl.moskey@concordortho.com).

Sincerely,

Carl R. Moskey  
Administrator

MAILING ADDRESS

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NEW LONDON, NH 03257

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