



June 7, 2011

New Hampshire Department of Justice  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

Dear Sir or Madam,

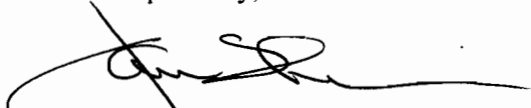
I am writing to inform you of a recent privacy breach that was discovered on May 11, 2011. During a routine audit, we found that a user of our electronic system inappropriately accessed electronic information belonging to a total of 40 patients, of which 13 had social security numbers listed. The affected patients primarily consisted of the individual's family members, close friends, and acquaintances.

When questioned, the individual who accessed the information stated verbally, and attested in writing, that no information was used or disclosed to any other party. All affected patients have been notified in writing. Patients who had social security numbers listed were contacted via telephone. At the time of the call none had any indication that their personal information had been misused. As a precaution, however, one year of free credit monitoring was offered to each individual.

Our investigation is complete and we have not discovered any instances in which personal information was disclosed or misused. We believe that this was most likely a case of snooping.

As required by section 13402 of the Health Information Technology for Economic and Clinical Health Act, notification of the breach will be given to the Secretary of the United States Department of Health and Human Services in our next annual breach report.

Respectfully,



James Thorne  
Vice President, Operations

CONCORD HOSPITAL  
IS A CHARITABLE  
ORGANIZATION WHICH  
EXISTS TO MEET THE  
HEALTH NEEDS OF  
INDIVIDUALS WITHIN  
THE COMMUNITIES  
IT SERVES.