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RECEIVED
MAY 12 2023
CONSUMER PROTECTION

May 11, 2023

CONFIDENTIAL
VIA OVERNIGHT DELIVERY

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Security Incident

To the New Hampshire Attorney General's Office:

We are writing on behalf of CommScope Holdings Inc. ("CommScope") to notify you of a data security incident. A copy of the notification being sent to one (1) affected New Hampshire resident on May 12, 2023 by first class mail in accordance with notification requirements under state law is attached to this letter.

CommScope recently became aware of a cybersecurity incident that involved the deployment of malware on certain systems. Upon discovery, CommScope immediately launched a forensic investigation with the assistance of a leading cybersecurity firm and reported the matter to law enforcement. CommScope subsequently determined that, on March 26, 2023, an unauthorized party was able to remove some data from the network. While CommScope continues to perform a comprehensive review to determine what information was affected, it identified in its initial review on April 17, 2023, that a subset of the impacted information contained personal information. On April 24, 2023, CommScope completed its validation of the impacted individuals and their mailing addresses for this initial dataset.

The personal information that may have been involved included:

CommScope takes the security of personal information very seriously. As soon as it discovered the incident, CommScope promptly launched a forensic investigation, and took steps to mitigate and remediate the incident and to help prevent further unauthorized activity, along with contacting law enforcement. In response to this incident, CommScope has enhanced its security controls and monitoring practices as appropriate to minimize the risk of any similar incident in the future.

Free credit monitoring services for 24 months are being offered to the New Hampshire resident whose personal information may have been involved.

If you have any questions regarding this incident or if you desire further information or assistance, please email me at .

Sincerely,

Kimberly Peretti

Enclosure

COMMSCOPE CommScope Inc
1100 CommScope Pl SE
Hickory NC 28602

<Name>
<Address 1>
<Address 2>
<City> <State> <ZIP>

<Date>

Notice of Data Breach

To <Name>:

CommScope Holding Company, Inc. ("CommScope") is writing to inform you of a data security incident that occurred and may have involved your personal information. This letter provides information about the incident and resources available to you.

What happened?

CommScope recently became aware of a cybersecurity incident that involved the deployment of malware on certain systems. Upon discovery, CommScope immediately launched a forensic investigation with the assistance of a leading cybersecurity firm and reported the matter to law enforcement. CommScope subsequently determined that, on March 26, 2023, an unauthorized party was able to remove some data from the network. While CommScope continues to perform a comprehensive review to determine what information was affected, it identified in its initial review on April 17, 2023, that a subset of the impacted information contained personal information. On April 24, 2023, CommScope completed its validation of the impacted individuals and their mailing addresses for this initial dataset. As a result of this initial review, it appears your personal information may have been involved.

What information was involved?

The personal information that may have been involved included:
. Please note that not all data elements were involved for all individuals.

What we are doing.

CommScope takes the security of personal information very seriously. As soon as we discovered the incident, we promptly launched a forensic investigation, and took steps to mitigate and remediate the incident and to help prevent further unauthorized activity, along with contacting law enforcement. In response to this incident, we have enhanced our security controls and monitoring practices as appropriate, to minimize the risk of any similar incident in the future.

In addition, we have arranged to offer you credit monitoring services through Equifax for a period of 24 months, at no cost to you. Please see the attached Reference Guide for enrollment details. We encourage you to take advantage of this offering, which include notifications if and when your personal information may appear on fraudulent Internet trading sites, providing fraud alerts, access to identity restoration services and identity theft insurance coverage. See the enclosed Equifax materials for terms and conditions. While these services are complimentary, you have until to activate these services. Instructions on how to enroll are included in the enclosed Reference Guide.

What you can do.

In addition to enrolling in complimentary credit monitoring services, the enclosed Reference Guide includes additional information on general steps you can take to monitor and protect your personal information. We encourage you to remain vigilant by carefully reviewing credit reports and account statements to ensure all activity is valid. Any questionable charges should be promptly reported to the company with which you maintain the account.

For more information.

If you have any questions about the situation, please email or call toll-free . This call center is open from 9am to 9pm Eastern, Monday through Friday, except holidays.

We regret that this incident occurred and apologize for any inconvenience it may cause you.

Sincerely,

Justin Choi
SVP, General Counsel and Secretary

Reference Guide for Monitoring and Protecting Your Personal Information

Review Your Account Statements

Carefully review account statements and credit reports to ensure all of your account activity is valid. Report any questionable charges promptly to the financial institution or company with which the account is maintained.

Order Your Free Credit Report

To order your free annual credit report, visit www.annualcreditreport.com, call toll-free at 1-877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's ("FTC") website at www.ftc.gov and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. The three credit bureaus provide free annual credit reports only through the website, toll-free number or request form.

Upon receiving your credit report, review it carefully. Look for accounts you did not open. Look in the "inquiries" section for names of creditors from whom you have not requested credit. Some companies bill under names other than their store or commercial names; the credit bureau will be able to tell if this is the case. Look in the "personal information" section for any inaccuracies in information (such as home address and Social Security Number).

If you see anything you do not understand, call the credit bureau at the telephone number on the report. Errors may be a warning sign of possible identity theft. You should notify the credit bureaus of any inaccuracies in your report, whether due to error or fraud, as soon as possible so the information can be investigated and, if found to be in error, corrected. If there are accounts or charges you did not authorize, immediately notify the appropriate credit bureau by telephone and in writing. Information that cannot be explained should also be reported to your local police or sheriff's office because it may signal criminal activity.

How to Enroll in Equifax Credit Monitoring Protection

As a safeguard, we have arranged for you to enroll, at no cost to you, in a credit monitoring service for 24 months provided by Equifax.

To enroll in this service, please visit **www.equifax.com/activate** and follow the instructions for enrollment using Activation Code: **<Activation Code>**

The monitoring included in the membership must be activated to be effective. You have until
to enroll in these services. Note: Please note that credit monitoring services might not be available for individuals who have not established credit or an address in the United States (or its territories) and who don't have a valid Social Security number. Enrolling in this service will not affect your credit score. If you need assistance, Equifax will be able to assist you.

We encourage you to take advantage of these protections and remain vigilant for incidents of fraud and identity theft, including regularly reviewing and monitoring your credit reports and account statements.

Contact the U.S. Federal Trade Commission

If you detect any unauthorized transactions in any of your financial accounts, promptly notify the appropriate payment card company or financial institution. If you detect any incidents of identity theft or fraud, promptly report the matter to your local law enforcement authorities, state Attorney General and the FTC.

You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft by using the contact information below:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft/

Place a Fraud Alert on Your Credit File

To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect against the possibility of an identity thief opening new credit accounts in your name. When a credit grantor checks the credit history of someone applying for credit, the credit grantor gets a notice that the applicant may be the victim of identity theft. The alert notifies the credit grantor to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any one of the toll-free fraud numbers provided below. You will reach an automated telephone system that allows flagging of your file with a fraud alert at all three credit bureaus.

Equifax	P.O. Box 105069 Atlanta, GA 30348	1-888-766-0008	www.equifax.com
Experian	P.O. Box 9554 Allen, TX 75013	1-888-397-3742	www.experian.com
TransUnion	P.O. Box 2000 Chester, PA 19016	1-800-916-8800	www.transunion.com

Security Freezes

You have the right to request a credit freeze from a consumer reporting agency, free of charge, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A security freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a security freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a security freeze may delay your ability to obtain credit.

Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit bureau. To place a security freeze on your credit report you must contact the credit reporting agency by phone, mail, or secure electronic means and provide proper identification of your identity. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue.

Below, please find relevant contact information for the three consumer reporting agencies:

Equifax Security Freeze	P.O. Box 105788 Atlanta, GA 30348	1-800-685-1111	www.equifax.com
Experian Security Freeze	P.O. Box 9554 Allen, TX 75013	1-888-397-3742	www.experian.com
TransUnion Security Freeze	P.O. Box 160 Woodlyn, PA 19094	1-888-909-8872	www.transunion.com

Once you have submitted your request, the credit reporting agency must place the security freeze no later than 1 business day after receiving a request by phone or secure electronic means, and no later than 3 business days after receiving a request by mail. No later than five business days after placing the security freeze, the credit reporting agency will send you confirmation and information on how you can remove the freeze in the future.

For Residents of Iowa

You may contact law enforcement or the Iowa Attorney General's office to report suspected incidents of identity theft. The Iowa Attorney General's Office can be reached at:

Iowa Attorney General's Office, Director of Consumer Protection Division, 1305 E. Walnut Street, Des Moines, IA 50319, 1-515-281-5926, www.iowattorneygeneral.gov

For Residents of Maryland

You may also obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General:

Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, http://www.marylandattorneygeneral.gov/

For Residents of New York

You may also obtain information about security breach response and identity theft prevention and protection from the New York Attorney General's Office:

Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, www.ag.ny.gov

For Residents of North Carolina

You may also obtain information about preventing and avoiding identity theft from the North Carolina Attorney General's Office:

North Carolina Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-919-716-6000, www.ncdoj.gov

For Residents of Oregon

State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission. Contact information for the Oregon Department of Justice is as follows:

Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301, 1-877-877-9392, www.doj.state.or.us