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September 30, 2013

Attorney General Michael A. Delaney
Office of the New Hampshire Attorney General
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301

Re: Colonial Properties Trust - Notice of Data Event

Dear Sir or Madam:

We represent Colonial Properties Trust ("Colonial"), 2101 6th Avenue North # 750, Birmingham AL 35203 and are writing to notify you of a data event that may affect the security of personal information of one (1) New Hampshire resident. Colonial's investigation into this event is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Colonial does not waive any rights or defenses under New Hampshire law.

Nature of the Data Security Event

On April 23, 2013, Colonial detected malware on its computer network. Colonial commenced an internal investigation to identify, isolate, and contain the malware. Colonial engaged independent third-party forensic experts to assist with this investigation. On April 26, 2013, Colonial eradicated the malware in its network.

On May 1, 2013, Colonial learned the malware re-infected its network. Colonial, again, engaged third-party experts to assist with its response to the re-infection of its network. On May 3, 2013, the malware was eradicated and Colonial restored the secure functionality of its network services.

Upon containment and eradication of the malware, Colonial continued to work with independent third-party forensic experts to determine what data, if any, may have been compromised as a result of the malware infections. Colonial identified one spreadsheet containing names and Social Security numbers potentially affected by the malware.

Notice to New Hampshire Resident

Although the investigation into this incident is ongoing, Colonial determined that the malware affected one spreadsheet containing the name and Social Security number of one (1) New Hampshire resident. This New Hampshire resident was sent written notice of this data event on or about September 27, 2013, in substantially the same form as the sample notice letter attached to this letter as *Exhibit A*.

Other Steps Taken and To Be Taken

In addition to providing written notice of this incident to this individual, Colonial is offering this individual access to one (1) free year of credit monitoring services and identity restoration services. Colonial is also providing this individual with information on how to protect against identity theft and fraud. Colonial is providing notice to other state regulators, and to the national consumer reporting agencies.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact me at 215-358-5161.

Sincerely,


Christopher J. DiIorio

Enc.

cc: Colonial Properties Trust

EXHIBIT A



September 27, 2013

##93900-LV1-0123456 T-
SAMPLE A SAMPLE
APT. 1A
123 MAIN STREET
ANYTOWN, US 99999-9999



Dear Sample A Sample:

Colonial Properties Trust, ("Colonial") is writing to inform you of a recent incident that may affect the security of your personal information.

In April of 2013, we detected the presence of malware on our computer network. We immediately commenced an investigation to identify, isolate and contain the malware. We retained third-party cyber forensic experts Aveshka, Inc. ("Aveshka") to confirm the malware had properly been identified, isolated and removed from Colonial's network. We retained privacy and data security legal counsel to assist in our investigation of, and response to the incident. Although our investigation is ongoing, we identified one spreadsheet containing your name and Social Security number that may have been at risk as a result of the malware.

We take this matter, and the security of your personal information, seriously. We are taking steps to ensure this type of incident does not happen again. We are unaware of any actual or attempted misuse of your personal information. In an abundance of caution, we engaged Experian to provide you with access to a complimentary one-year membership of Experian's® ProtectMyID® Alert. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate ProtectMyID Now in Three Easy Steps

- 1. ENSURE That You Enroll By:** December 31, 2013 (Your code will not work after this date.)
- 2. VISIT the ProtectMyID Web Site to enroll:** <http://protectmyid.com/redeem>
- 3. PROVIDE Your Activation Code:** ABCDEFGHIJKL

If you have questions or need an alternative to enrolling online, please call 877-371-7902.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment. Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for: Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.

93900-LV1



- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies. It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance¹:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-371-7902.

To further protect against possible identity theft or other financial loss, we encourage you to remain vigilant, to review your account statements, and to continue to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

At no charge, you can also have these credit bureaus place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below.

Equifax Security
P.O. Box 105788
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion Security Freeze
P.O. Box 6790
Fullerton, CA 92834
1-800-680-7289
www.transunion.com

You can also further educate yourself regarding identity theft, and the steps you can take to protect yourself, including how to place a fraud alert or security freeze on your credit file, by contacting your state Attorney General or the Federal Trade Commission. For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-919-716-6400, www.ncdoj.gov. For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, (888) 743-0023, www.oag.state.md.us.

The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement. This notice has not been delayed because of law enforcement.

¹Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

We have established a confidential assistance line for you to utilize if you have any questions or concerns regarding the incident or the contents of this letter. This confidential assistance line, staffed by privacy professionals, is available Monday through Friday, 8:00 a.m. to 5:00 p.m. E.S.T. You may reach the confidential assistance line by dialing, toll-free, (877) 223-3764. When calling, please provide reference number

We apologize for any inconvenience or concern that this may have caused you. The safety and security of your personal information remains a top priority of Colonial.

Sincerely,



John Rigrish
Chief Administrative Officer
Colonial Properties Trust

