



**MULLEN
COUGHLIN** LLC
ATTORNEYS AT LAW

RECEIVED

APR 16 2021

CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
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March 29, 2021

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent The College of Health Care Professions (“CHCP”) located at 2550 N Loop West Houston TX 77092, and are writing to notify your office of an incident that may affect the security of some personal information relating to one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, CHCP does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On September 21, 2020, CHCP became aware of suspicious activity relating to an employee email account that was sending unauthorized messages. They immediately launched an investigation to determine what may have happened. CHSP determined that an unauthorized individual accessed two employee email accounts on different dates between approximately March 5, 2020 and October 3, 2020. Because CHCP was unable to determine which email messages in the two accounts may have been viewed by the unauthorized actor, they reviewed the entire contents of the affected email accounts to identify what personal information was accessible to the unauthorized actor. After a lengthy programmatic and manual review of the two email accounts, CHCP identified the impacted individuals on February 10, 2021. Once they identified the individuals who were potentially impacted, CHCP worked to confirm current mailing addresses for the impacted individuals and prepare an accurate written notice of this incident.

The information that could have been subject to unauthorized access includes the individual’s name and Social Security number.

EXHIBIT A

For More Information: We recognize that you may have questions not addressed in this letter. If you have additional questions, please contact our dedicated assistance line at (866) 274-4371, Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central, excluding major U.S. holidays. Be prepared to provide your engagement number DB26131. You may also write to us at 2550 North Loop W., Houston, TX 77092.

We sincerely regret any inconvenience this incident may cause you. CHCP remains committed to safeguarding the information in our care and we will continue to take steps to ensure the security of our systems.

Sincerely,

Bill Kohlhoff

Bill Kohlhoff
Senior Vice President of Accreditation, Chief Compliance Officer
The College of Health Care Professions

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094