

From: Dunn, Amy Grewal <amy.dunn@faegredrinker.com>
Sent: Friday, July 17, 2020 12:19 PM
To: DOJ: Consumer Protection Bureau
Cc: Weiss, Jason G.
Subject: Notice of Data Incident
Attachments: EXPERIAN_F6415_L01_Collabera All States.doc.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good morning,

I am writing on behalf of Collabera, Inc. ("Collabera") to inform you of a data incident that may have involved our employees' personal information. On June 8, 2020, Collabera identified malware in its network system consistent with a ransomware attack. We promptly restored access to our data from backup files without having to obtain a decryption key, and the malware has been removed from the system. We immediately launched an investigation to determine the nature and scope of this event. On June 10, we became aware that the unauthorized party obtained some data from our system. We are working with outside forensic experts and law enforcement to conduct a more detailed review of the incident. Based on our investigation to date, it appears the unauthorized party was first in Collabera's environment on May 24, 2020.

We believe the incident likely involved some employee personal information. The information potentially involved varied, but may have included first and last names, mailing addresses, telephone numbers, Social Security Numbers, dates of birth, employee benefits and employee verification information, passport/visa information, and e-mail addresses.

Though we have no reason to believe that our employees' personal information has been misused for the purpose of committing fraud or identity theft, we are providing individual notifications and taking protective measures out of an abundance of caution. Collabera cares about protecting the identity of its employees, and is therefore offering credit monitoring and identity theft protection for two years. Individual notifications detailing the incident and the enrollment process were mailed to New Hampshire residents on July 10, 2020. A template copy of the notice is attached. Based on our investigation, it appears that 129 residents from New Hampshire may have been impacted.

Remedial steps Collabera has taken in response to this incident include enhanced data security measures (data minimization, destruction and/or encryption), implementing new technical safeguards (additional firewalls, additional endpoint detection & response agents, additional multifactor authentication, additional logging and monitoring), changed passwords, and revised procedures.

Please contact me if you have any further questions about this incident.

Regards,

Amy Grewal Dunn

Associate

amy.dunn@faegredrinker.com

Connect: vCard

+1 317 237 1057 direct

Faegre Drinker Biddle & Reath LLP

300 N. Meridian Street, Suite 2500
Indianapolis, Indiana 46204, USA

This message and any attachments are for the sole use of the intended recipient(s) and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message and any attachments.