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October 12, 2016

VIA U.S. MAIL

Attorney General Joseph Foster
Office of the New Hampshire Attorney General
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301

STATE OF NH
DEPT OF JUSTICE
2016 OCT 17 PM 12:03

Re: Notice of Data Event

Dear Attorney General Foster:

We represent Chevron U.S.A. Inc. ("Chevron"), 6001 Bollinger Canyon Road, T-3224, San Ramon, California 94583-0741, and are writing to notify you of a data security incident that may affect the security of personal information of one (1) New Hampshire resident. By providing this notice, Chevron does not waive any rights or defenses regarding the applicability of New Hampshire law or personal jurisdiction.

Nature of the Data Security Event

On or about June 4, 2016, Chevron noticed certain electronic files appeared to be missing. Chevron immediately began working diligently to investigate to determine what happened. On July 1, 2016, Chevron confirmed that the files were removed from their system. An internal investigation revealed a contractor working on a project copied files to a personal hard drive and took it with him after the expiration of the contract. Chevron determined the following types of information were stored in the files at issue: name, driver's license number, passport number, and date of birth.

Notice to New Hampshire Resident

On August 18, 2016, Chevron began mailing notice letter to individuals which includes one (1) New Hampshire resident. The notifications provided details of the incident, and additional information on

steps individuals can take to reduce the risk of harm or mitigate the harm that could result from the breach. The notice letters were provided in the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and to Be Taken

Chevron is assessing its policies, procedures, and technological safeguards relating to data privacy and network security. Chevron will implement additional protections and provide additional training on safeguarding the privacy and security of information in Chevron's systems. Chevron's internal technology department ("IT") is investigating the incident. Out of an abundance of caution, Chevron is providing affected individuals access to one (1) year of free credit monitoring and identity theft restoration services through Experian. Chevron is also providing notice to other regulators as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of this data security event, please contact us at 267-930-4799.

Very truly yours,



SIAN M. SCHAFLE of
MULLEN COUGHLIN LLC

SMS:hek