



August 9, 2010

New Hampshire Attorney General
33 Capitol Street
Concord, New Hampshire 03301

RE: Centric Software Inc, Security Breach Notification

To whom it may concern:

Pursuant to your state's law, Centric Software, Inc is notifying you that a laptop was stolen which contained the personal information of 7 New Hampshire residents.

The affected individuals were sent notification on July 30, 2010. Enclosed is a template of the letter. Please feel free to contact me at 408 574-7802 ext. 226 should you have any questions.

Best Regards,

A handwritten signature in black ink, appearing to read "Alice Gerbel", written over a light blue rectangular background.

Alice Gerbel
Controller

July 30, 2010

«First» «Last»
«Address_1»
«Address_2»
«City», «State» «Zip»

Dear «First» «Last»,

I am contacting you about a potential problem involving identity theft. On July 23, 2010, a laptop belonging to Centric Software was stolen from my car at my home in San Jose, California. The theft was reported to the San Jose police department.

The laptop contained at least one data file with your personal information, including name and social security number. There may also be files on the laptop which include your birth date and / or address. I have no reason to believe that the laptop was taken for the information it contained. The laptop is password protected; however, there is a possibility that the information on the stolen laptop can be accessed.

Centric Software is reviewing its data security policies to prevent future security breaches to personal information.

It is recommended that you place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. All three credit reports will be sent to you, free of charge, for your review.

Equifax	Experian	TransUnionCorp
800-525-6285	888-397-3742	800-680-7289

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Victim information sometimes is held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local police or sheriff's office and file a police report on identity theft. Get a copy of the report; many creditors want the information it contains to absolve you of the fraudulent debts. You also should file a complaint with the FTC at www.ftc.gov/idtheft or at 1-877-ID-THEFT (877-438-4338).

Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcers for their investigations.

For more information on identity theft, we suggest that you visit the Federal Trade Commission website at www.ftc.gov/idtheft.

Please contact me at 408 574-7802 ext 226 or at agerbel@centricsoftware.com if you have any questions of if there is anything I can do to assist you. I offer my sincerest apology that this unfortunate incident occurred.