



January 3, 2008

**Kelly A. Ayotte
Attorney General
Hew Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301**

Dear Ms. Ayotte:

I am writing to inform you about a recent security incident affecting a number of speaker-consultants engaged by Centocor, Inc. As described in more detail in the attached notice letter, a number of computers cannot be accounted for at Centocor's Horsham campus and are believed to have been stolen.

Centocor was initially notified by its IT vendor of the incident in early October 2007 and was provided specific details On Nov. 29, 2007. Based on the subsequent investigation conducted by Centocor, one of the missing computers likely contained a file which included the name, city/state and social security/tax identification numbers of a number of people engaged by Centocor, including one resident of New Hampshire. We have made arrangements to provide 1 year of credit-monitoring services to each of the affected individuals at no cost to them. We have no evidence that any of the individuals' information has been misused at this time.

Centocor sent the attached notification letter to the affected individuals on January 2, 2008.

Please contact me at 215-325-8886 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Schoeck".

**Michael Schoeck
Director, Health Care Compliance
Johnson & Johnson Pharmaceutical Services
On behalf of Centocor, Inc. in the capacity of Privacy Officer**

Centocor, Inc.
800 Ridgeview Drive
Horsham, PA 19044
phone: 610.651.6000
fax: 610.651.6100

Attachment



January 2, 2008

Dr. [NAME]
Address
City, State

Dear Dr. [NAME]

This letter is to inform you of a recent security incident involving your personal information and to describe actions being taken by Centocor. Additionally, we have also included steps that you can personally take to minimize the potential impact of this unfortunate incident.

Nature of Security Incident

In early October, our IT vendor notified Centocor that one or two computers could not be located. The vendor conducted a more comprehensive investigation and reported to Centocor on November 29, 2007, that several more computers were unaccounted for.

Centocor's security and privacy teams immediately began investigating the incident and information that may have been contained in those computers. Based on our investigation, Centocor believes that a former, contracted employee of the vendor removed the computers from our facilities in Horsham, PA. Centocor reported this event to local law enforcement and they are currently investigating with full cooperation from Centocor and the vendor.

Additionally, our investigation indicated that one of the laptops likely contained a file with information that was intended for management of our National Faculty and Rounds on the Road Speakers programs. Your personal information included in the file consisted of:

- Name
- Home or Business City and State
- Social Security Number/Tax Identification Number

Centocor, Inc.
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Horsham, PA 19044
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fax: 610.651.6100

Centocor does not have any evidence that your information has been misused, and we believe that the likelihood of such misuse is low. However, because your information may have been exposed, we have arranged for a credit-monitoring product at no cost to you, which also includes unlimited access to your credit report.

Centocor is committed to working with the local law enforcement to try and recover the missing assets and your information.

Credit Monitoring Assistance

To assist you in monitoring for any misuse of your information, Centocor has partnered with ConsumerInfo.com, Inc, an Experian® company, to provide you with a full year of free credit monitoring. This credit monitoring membership includes an initial 3-bureau Credit Report and will enable you to identify possible fraudulent use of your information. Additional details on the credit-monitoring product, directions on how to activate your membership and additional helpful information are include in the attachment.

Centocor is committed to protecting the information that you, our National Faculty and Rounds on the Road Speakers, have entrusted to us. If you have any questions regarding this incident or the protection of your information you may contact Centocor's Department of Medical Education at 1-800-457-6399.

We deeply regret any inconvenience this unfortunate incident may have caused you and trust that the information we have provided here will be useful. We greatly value your trust and service.

Sincerely,

Michael Varlotta
Sr. Director,
Centocor Department of Medical Education

ATTACHMENT

Credit Monitoring Assistance

To assist you in monitoring for any misuse of your information, Centocor has partnered with ConsumerInfo.com, Inc, an Experian® company, to provide you with a full year of free credit monitoring. This credit monitoring membership includes an initial 3-bureau Credit Report and will enable you to identify possible fraudulent use of your information. Additional details on the credit-monitoring product and directions on how to activate your membership are include in the attachment.

Your credit-monitoring product, Triple AdvantageSM, will identify and notify you of key changes that may be a sign of identity theft. Your complimentary membership includes:

- One 3-Bureau Report when you sign up
- Unlimited access to your Experian Credit Report and Credit Score
- Monitoring of all three of your national credit reports every day
- Email or SMS Text alerts when key changes are identified
- \$25,000 Identity Theft insurance provided by Virginia Surety Company, Inc.*
- Access to Fraud Resolution Representatives

* Due to New York state law restrictions, coverage cannot be offered to residents of New York.

You must logon and activate this membership by **March 15, 2008**, which will then continue for 12 full months. We encourage you to activate your credit monitoring membership quickly. To redeem your Triple Advantage membership, please visit <http://www.consumerinfo.com/premium> and enter the code provided below. You will be instructed on how to initiate your online membership.

Your Credit Monitoring Activation Code: [insert activation code]

Protection of Your Personal Information

As we continue our investigation of this incident, we strongly recommend that you carefully guard yourself and your personal information against the possibility of fraud and identity theft. To that end, we recommend that you take the following steps immediately:

- Review your financial account statements and verify all recent transactions.
- Immediately notify your bank, credit and/or debit card company if you suspect fraudulent use or questionable charges.
- Report any suspected criminal or illegal activity involving your identity to your local law enforcement, obtain and maintain copies of any reports as verification of your case.
- Review your credit reports for unusual activity. If you chose not to use the service provided to you by Centocor through Experian, you may contact any of



the three credit reporting bureaus directly, ask them to place a “Fraud Alert” or “Victim Statement” on your credit file, and include a statement on your account that creditors should obtain your explicit permission prior to opening any new accounts in your name.

Contact information for the three credit reporting bureaus:

Equifax:

Address: P.O. Box 105069, Atlanta, GA 30348

Report Fraud: (800) 525-6285 and write to the address above.

Order Credit Report: (800) 685-1111

TDD: (800) 255-0056

Web: www.equifax.com

Experian (formerly TRW):

Address: P.O. Box 9532 Allen, TX 75013.

Report fraud: (888-397-3742) and write to address above.

Order Credit Report: (888) EXPERIAN.

TDD: Use relay to fraud number above.

Web: www.experian.com

TransUnion:

Address: P.O. Box 6790, Fullerton, CA 92834.

Report Fraud: (800) 680-7289 and write to address above.

Order Credit Report: (800) 888-4213.

TDD: (877) 553-7803

E-mail (fraud victims only): fvad@transunion.com

Web: www.transunion.com

The website of the U.S. Federal Trade Commission at www.ftc.gov/idtheft, and several state attorney general websites also contains helpful information on how to protect yourself from identity theft.