



Caterpillar Inc.

100 NE Adams Street
Peoria, Illinois 61629

April 27, 2007

Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301

Re: Information Security Breach By Strategic Benefits Advisors, Inc.

To Whom It May Concern:

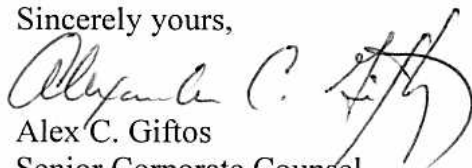
We write pursuant to N.H. Rev. Stat. Ann. § 359-C:20(i)(b) to provide notice of an information security breach involving the personal information of New Hampshire residents. Caterpillar Inc. ("Caterpillar") was recently advised that a personal computer was stolen from an employee of one of its vendors, Strategic Benefits Advisors, Inc., of Dunwoody, Georgia ("SBA"). The personal computer was being repaired by a computer repair service when it was stolen from the service's shop. The personal computer contained the personal information of Caterpillar employees and former employees, including approximately 6 New Hampshire residents.

Caterpillar takes privacy and security matters very seriously. At our request, the Cobb County Department of Public Safety is conducting an investigation into the burglary (Case #07047324), and Caterpillar has also retained its own private investigative service to investigate the matter. However, the investigation has not yet been successful.

Caterpillar has sent the attached notice to all individuals (including New Hampshire residents) it has identified whose personal information may have been accessed by an unauthorized individual. The notices describe, among other things: (1) the general nature of the incident resulting in the potential information security breach, (2) the type of personal information that was the subject of the possible security breach, (3) the precautionary measures SBA is taking (at Caterpillar's request) to help protect personal information from further unauthorized access, (4) contact information for inquiries regarding the incident, and (5) how to enroll in Equifax's credit monitoring service, which is being made available to affected individuals free of charge for one year. SBA has provided us with additional files that are being analyzed, and we will send out additional notices if we identify additional individuals who are affected.

If you have any questions or need further information regarding this incident, please do not hesitate to contact us.

Sincerely yours,



Alex C. Giftos
Senior Corporate Counsel
Employment & Labor

Enclosure



April 26, 2007

[Insert Name]
[Insert Address]
[Insert City, State Zip]

Dear Participant:

You are receiving this letter because you are a participant in the Caterpillar pension or investment plan. I am writing to inform you about an incident involving your personal information. We truly believe that, while unfortunate, this incident is not cause for undue concern on your part. However, because of the nature of the data involved and in the spirit of the Caterpillar Code of Conduct—Our Values in Action focus on Integrity—we wanted to let you know this incident occurred.

On the evening of April 5, 2007, a laptop computer belonging to a Caterpillar vendor near Atlanta, Georgia, was stolen from the shop where it was being repaired. The vendor, SBA Inc., provides Caterpillar with consulting services related to our pension plans. The stolen laptop contained information about you, including your name, address, social security number and banking information as of July 2004.

We have no reason to believe this was a targeted theft designed to obtain personal information. Based on our discussions with law enforcement authorities, who are aggressively investigating this crime, we believe this was part of a random theft of electronic goods. We deeply regret this incident and have no reason to believe that your information has been or will be misused.

As a first step and in an effort to mitigate any potential risk, we have arranged for credit monitoring at no cost to you. Detailed information on activating your Triple AlertSM monitoring membership is included at the end of this letter. Please use the following code to activate your membership:

Your Credit Monitoring Access Code: _____

You have until July 19, 2007, to activate this membership, which will then continue for 12 full months.

Caterpillar has also established a call center to field any other questions you may have about this incident. Caterpillar representatives may be reached at 309-494-SAFE (7233) or 800-699-8978, Monday through Friday, between the hours of 7 a.m. and 7 p.m., (Central time). In addition, please see the Frequently Asked Questions included for additional information.

OVER

Finally, I want you to know that because of this incident, we have taken steps to provide a greater level of protection for your personal information as part of our commitment to fully safeguard all of the information that is entrusted to us. Specifically, we have established new and tighter procedures for Caterpillar employees and vendors who have access to personal information; going forward, they will follow more rigorous directives for how data will be handled and managed.

Please accept our sincerest apologies for this unfortunate incident. In the coming weeks, you will receive additional correspondence from Caterpillar. We are committed to keeping you posted on any further developments.

Sincerely,

Sid Banwart
Vice President
Human Services Division

Enclosure

Activating Triple AlertSM Credit Monitoring

ConsumerInfo.com®, an Experian® company, will provide you with a full year of credit monitoring. This service is being provided at no cost to you. With it, you will be able to identify possible fraudulent use of your information. This credit-monitoring product, Triple AlertSM, will identify and notify you of certain changes that may be a sign of identity theft. Your complimentary membership includes:

- Monitoring your national credit reports every day
- E-mail alerts of key changes to any of the reports
- \$10,000 identity theft insurance provided by Virginia Surety Company, Inc.*
- Dedicated fraud resolution representatives available for victims of identity theft

*Due to New York state law restrictions, coverage cannot be offered to residents of New York.

You have until July 19, 2007, to activate this membership, which will then continue for 12 full months. We encourage you to activate your credit monitoring membership quickly. To activate your Triple Alert membership, visit <http://partner.consumerinfo.com/membership> and enter the code provided above. You will be instructed on how to initiate your online membership. An alternative is to contact the Caterpillar Call Center at 309-494-SAFE (7233) or 800-699-8978 and they will assist you in the enrollment process.

If you have questions specifically related to this credit-monitoring product, call ConsumerInfo.com at 866-252-0121. Hours are Monday through Friday, 8 a.m. to 8 p.m., and Saturday through Sunday, 10 a.m. to 7 p.m., (Central time).