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CONSUMER PROTECTION

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January 26, 2022

By U.S. Mail

Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301

RE: Notice of Data Security Event Relating to New Hampshire Residents

Dear Attorney General:

On December 25, 2020, Carnival Corporation detected unauthorized third-party access to portions of the company's information technology systems. Carnival acted quickly to shut down the event, restore operations, and prevent further unauthorized access. Additionally, an investigation was immediately commenced with assistance from leading cybersecurity forensics experts to determine what happened and what information was affected. Carnival also notified law enforcement about the incident.

On June 25, 2021, Carnival determined that the affected systems contained unencrypted personal information for a New Hampshire resident. Carnival subsequently identified a total of three New Hampshire residents whose personal information was impacted. The information impacted could include data routinely collected in connection with the guest travel and booking process or through the course of employment. That information may generally include names, addresses, phone numbers, passport numbers, and dates of birth. At this time, there is no evidence of any misuse of personal data, and there is no evidence of personal online credentials being impacted as a result of this event.

As part of its ongoing operations, Carnival is continuing to review security and privacy policies and procedures and implementing changes when needed to enhance information security and privacy controls. Carnival notified New Hampshire residents on August 9, 2021 and offered one year of free credit monitoring and identity theft detection services to those whose personal information may have been impacted.



Attorney General

January 26, 2022

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If your office requires any further information in this matter, please contact me at 206-839-4340 or aswaminathan@orrick.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Aravind Swaminathan". The signature is stylized and cursive.

Aravind Swaminathan

Partner

Orrick, Herrington, & Sutcliffe, LLP