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CONSUMER PROTECTION



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May 20, 2021

**By U.S. Mail**

Office of the Attorney General  
Consumer Protection and Antitrust Bureau  
33 Capitol Street  
Concord, NH 03301

RE: Notice of Data Security Event Relating to New Hampshire Residents

Dear Attorney General:

On March 19, 2021, Carnival Corporation detected unauthorized third-party access to a limited number of email accounts. Carnival acted quickly to shut down the event and prevent further unauthorized access. Additionally, an investigation was immediately commenced with assistance from leading cybersecurity forensics experts to determine what happened and what information was affected.

On April 8, 2021, Carnival determined that the affected systems contained unencrypted personal information for a New Hampshire resident. Carnival has subsequently identified a total of 69 New Hampshire residents whose personal information was impacted. That information may include names, addresses, phone numbers, passport numbers, dates of birth, health information and, in some limited instances, additional personal information, such as Social Security or national identification numbers. There is evidence indicating a low likelihood of the data being misused.

Carnival plans to begin notifying New Hampshire residents on May 21, 2021 and is offering one year of free credit monitoring services to those who will receive notification letters.

As part of its ongoing operations, Carnival is continuing to review security and privacy policies and procedures and implementing changes when needed to enhance information security and privacy controls.



Attorney General

May 20, 2021

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If your office requires any further information in this matter, please contact me at 206-839-4340 or [aswaminathan@orrick.com](mailto:aswaminathan@orrick.com).

Sincerely,

A handwritten signature in black ink, appearing to read "ASW".

Aravind Swaminathan

Partner

Orrick, Herrington, & Sutcliffe, LLP