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December 8, 2011

Attorney General of New Hampshire
Attn: Consumer Protection Bureau
State House Annex
33 Capitol Street
Concord, NH 03301

Dear Madam or Sir:

I write on behalf of our client, Butler Schein Animal Health (“BSAH”) to inform your office that BSAH has learned that there was a recent security incident at BSAH’s systems. This incident may have resulted in the unauthorized acquisition of certain personal information of various customers (such as names and addresses, telephone numbers, email addresses, credit card information and numbers and information relating to the customers’ purchases, including billing and delivery information) in connection with one or more orders they placed through their veterinarians’ Websites which were filled by BSAH. The breach involved personal information of 2 New Hampshire residents and it is anticipated that notice will be given to the affected individuals on December 13, 2011. The incident has been promptly reported to the FBI, and they are investigating the incident. In addition, in order to protect the customers’ personal information from further unauthorized access and to minimize the chance of any future incidents, BSAH has undertaken additional action, including implementing enhanced intrusion and exploit blocking, conducting a forensic audit and implementing other increased security measures.

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Please be assured that BSAH will cooperate to the fullest extent with any investigation you may undertake regarding the issue.

Sincerely yours,

JOHN PAUL FULCO, P.C.

By: John Paul Fulco
John Paul Fulco