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June 15, 2018

Via Overnight Mail

Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, New Hampshire 03301

Re: Incident Notification

Dear Attorney General Foster:

I am writing on behalf of our client, Brown, Lisle/Cummings, Inc. ("BLC") to notify you of a security incident involving two (2) New Hampshire residents.

On May 14, 2018, BLC completed an ongoing forensic investigation into a phishing incident and determined an unauthorized party may have accessed personal information contained in an email account belonging to one BLC employee. Upon first learning of the phishing incident, BLC conducted an internal investigation and engaged a leading cyber security firm to assist in those efforts. The investigation determined that an unauthorized actor(s) may have accessed emails and attachments contained in the one employee's account. The emails and attachments that could have been accessed in the affected account included the name and Social Security number of two (2) New Hampshire residents.

On June 15, 2018, BLC will begin mailing written notifications to potentially affected individuals, including two (2) New Hampshire residents who are being notified of the incident in writing in accordance with N.H. Rev. Stat. Ann. § 359-C:20 in substantially the same form as the enclosed letter.¹ BLC is offering potentially affected individuals a complimentary one-year membership to credit monitoring and identity theft protection services from Experian's® IdentityWorksSM Credit 3B. BLC has also provided a telephone number for potentially affected individuals to call with any questions.

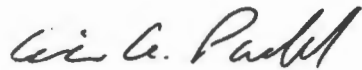
¹ This report is not, and does not constitute, a waiver of BLC's objection that New Hampshire lacks personal jurisdiction regarding this matter.

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To help prevent something like this from happening again, BLC is taking additional steps to secure its email accounts and providing additional training to employees on phishing emails.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric A. Packel". The signature is written in a cursive style with a large initial "E".

Eric A. Packel
Partner

Enclosure

BROWN LISLE CUMMINGS

Trusted Financial Guidance Since 1912

Brown, Lisle/Cummings, Inc.
One Turks Head Place - Suite 800
Providence, Rhode Island 02903
401-421-8900 / 800-457-4293
www.brownlc.com

June 15, 2018

<<name>>

<<address>>

<<city>>, <<state>> <<ZIP>>

Dear <<name>>:

At Brown, Lisle/Cummings, Inc. ("BLC"), we understand the importance of protecting your personal information. Regrettably, this is to inform you of an incident that may have involved some of that information. This notice describes the incident, measures we have taken, and some steps you can take in response.

On May 14, 2018, we completed our ongoing forensic investigation into a phishing incident and determined an unauthorized party may have accessed your personal information contained in the email account of one BLC employee. Upon first learning of the phishing incident, BLC conducted an internal investigation and engaged a leading cyber security firm to assist in those efforts. The investigation determined that an unknown individual had access to one BLC employee email account from April 15, 2018 through April 20, 2018. The information that could have been accessed in the affected accounts includes your name and Social Security number.

To date, we have no evidence that any of your information has been misused, however, we encourage you to remain vigilant by reviewing your account statements for any unauthorized activity. You should also review the additional information on the following pages on ways to protect yourself. We have arranged for Experian to provide a complimentary one-year membership of Experian's® IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. IdentityWorksSM is completely free and enrolling in this program will not hurt your credit score. **For more information on IdentityWorksSM, including instructions on how to activate your complimentary one-year membership, as well as some additional steps you can take to protect your information, please see the pages that follow this letter. Identity restoration assistance is immediately available to you.**

We regret that this incident occurred and apologize for any concern this may cause you. To help prevent something like this from happening again, we are taking additional steps to secure our email accounts and providing additional training to employees on phishing emails. Should you have further questions regarding this incident, please call me at 401-421-8900.

Sincerely,

David A. Izzi
President

Activate IdentityWorks Credit 3B Now in Three Easy Steps

- Ensure that you **enroll by: 9/30/18** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code**: [code]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at [877.890.9332](tel:877.890.9332) by 9/30/18. Be prepared to provide engagement number **DB07313** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at [877.890.9332](tel:877.890.9332). If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does **not** require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

*Offline members will be eligible to call for additional reports quarterly after enrolling

**Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Additional Steps You Can Take

Regardless of whether or not to take advantage of this complimentary identity monitoring service, we recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

If you believe you are the victim of identity theft, or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps you can take to avoid identity theft, as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW
Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft