

RECEIVED

MAY 17 2021



MULLEN
COUGHLIN_{LLC}
ATTORNEYS AT LAW

CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

May 10, 2021

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent Brookwood Companies, Inc. ("Brookwood") located at 485 Madison Ave #500, New York, NY 10022, and are writing to notify your office of an incident that may affect the security of some personal information relating to one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Brookwood does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about October 17, 2020, Brookwood became aware of unusual activity on certain Brookwood systems and promptly began an investigation to determine the nature and scope of the activity. The investigation determined that files and folders stored on the involved systems were subject to unauthorized access by an unknown party sometime between August 13, 2020 and October 17, 2020. Brookwood immediately undertook a comprehensive review of these files and folders to determine the nature of the information contained therein and to whom the information related. On March 13, 2021 Brookwood determined that information associated with a New Hampshire resident was present in an involved file and/or folder at the time of the incident. The information that could have been subject to unauthorized access includes name, address, and Social Security number.

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Notice to New Hampshire Resident

On or about April 12, 2021, Brookwood began providing written notice of this incident to potentially affected individuals. Notice was provided on an ongoing basis as potentially affected individuals were identified. On May 10, 2021, Brookwood provided notice to one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

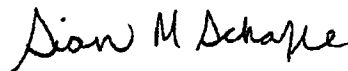
Upon discovering the event, Brookwood moved quickly to investigate and respond to the incident, assess the security of Brookwood systems, and notify potentially affected individuals. Brookwood is also working to implement additional safeguards and training to its employees.

Additionally, Brookwood is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Brookwood is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4799.

Very truly yours,



Sian M. Schafle of
MULLEN COUGHLIN LLC

SMS/jc1

EXHIBIT A



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country >>

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>,

Brookwood Companies, Inc. ("Brookwood") is providing you with notice of a potential data incident. This letter provides details of the incident, our response, and resources available to you to help protect your personal information from possible misuse, should you feel it appropriate to do so.

What Happened? On October 17, 2020, Brookwood became aware of unusual activity on certain Brookwood systems and promptly began an investigation to determine the nature and scope of the activity. The investigation determined that files and folders stored on the involved systems were <<b2b_text_2(VariableAccess)>> .an unknown party sometime between August 13, 2020 and October 17, 2020. Brookwood undertook a comprehensive review of these files and folders to determine the nature of the information contained therein and to whom the information related, including immediately hiring third-party specialists. This review concluded on April 21, 2021.

What Information was Involved? The investigation determined that the involved files and/or folders contained information including your <<b2b_text_3(DataElements)>>.

What We Are Doing. Upon learning of this incident, we promptly launched an investigation to confirm the nature and scope of the incident and we worked to ensure the security of our systems. We also reported this incident to law enforcement and relevant regulators. We reviewed our existing policies and procedures and are taking steps to enhance our data security.

What You Can Do. Brookwood has taken this matter seriously and we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. You may review the information contained in the enclosed "Steps You Can Take to Help Protect Personal Information."

For More Information. Should you have any questions regarding this incident, you may contact us at 212-551-0154, Monday through Friday from 9:00 a.m. to 5:00 pm EDT. You may also contact Brookwood by mail at 485 Madison Ave #500, New York, NY 10022.

Sincerely,

Brookwood Companies Incorporated

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Below are steps you can take to help protect personal information. If you have additional questions you may contact our dedicated toll-free hotline at 1-877-322-8228, Monday through Friday from 9:00 a.m. to 6:30 pm Eastern Time (excluding some U.S. national holidays).

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/fi/201504_cfbp_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For North Carolina residents, the Attorney General can be contacted by mail at 9001 Mail Service Center, Raleigh, NC 27699-9001; toll-free at 1-877-566-7226; or 1-919-716-6400; and online at www.ncdoj.gov.