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Jill M. Twedt
Vice President, Legal & Secretary

November 16, 2017

Via Federal Express

New Hampshire Department of Justice
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

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CONSUMER PROTECTION

Subject: Notification of Security Incident

To Whom It May Concern:

We are writing to inform you that Boise Cascade Company ("Boise Cascade" or "the Company"), headquartered in Boise, Idaho, recently discovered a criminal intrusion into its information systems. This intrusion involved an attempt to change employees' direct deposit instructions.

The Company's investigation determined that a phishing scheme got into its email system on or about October 31, 2017. Our information technology team caught the scheme within minutes of the first phishing email, blocked the email, and notified employees not to click on the link in it or similar emails. Unfortunately, approximately 300 employees clicked on the link anyway. The investigation further revealed that company-wide, 23 employees' direct deposit instructions were changed. **There was one employee affected in New Hampshire.** Through its normal direct deposit processes, the Company issued paper checks to most of those employees because there was not enough time to effect the change. It is when one of those employees contacted the payroll department on November 9 to inquire about receiving a paper check that the Company discovered the breach of its system.

On November 9, the Company's payroll department deactivated 28 employee direct deposits that had been changed within a week. Twenty-three of those accounts were determined to have been changed because of the phishing scheme. All of the 23 impacted employees were notified of the issue with their accounts via telephone call and email on November 9. Written notifications confirming the telephone conversations and email notices were sent to the employees on November 15.

Sincerely,

Jill M. Twedt

JMT/ral

cc: Leslie Harvey, Director HR, Building Materials Distribution