



**Bio-Rad
Laboratories, Inc.**

Corporate Offices
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RECEIVED

April 4, 2018

APR 06 2018

New Hampshire Department of Justice
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

CONSUMER PROTECTION

Dear New Hampshire Attorney General,

I am writing on behalf of Bio-Rad Laboratories, Inc. ("Bio-Rad") to notify you that we were recently notified by one of our service providers, Dunn & Bradstreet, that Dunn & Bradstreet had been the target of an unauthorized third party intrusion that may have resulted in the compromise of Bio-Rad partner personal information.

More specifically, on March 2, 2018, Bio-Rad received a data breach notification letter from Dunn & Bradstreet, explaining that an unauthorized third party had used compromised credentials to log into the email accounts of a limited number of the its employees in June 2017, and may have accessed personal information about Bio-Rad partners.

Upon receiving this letter, we promptly initiated an investigation to determine the scope of the incident and to confirm the restoration of the security and integrity of the system. Additionally, Bio-Rad is offering one year of credit monitoring services to all of our potentially affected partners, at no cost to them. Furthermore, Dunn & Bradstreet has informed Bio-Rad that as soon as the issue was identified, steps were taken to enhance its account security and other security protocols as appropriate, a leading cybersecurity forensics firm was engaged, and Federal law enforcement was notified.

For approximately 3 residents of your state, the following information may have been compromised: name, address, telephone number, and social security number or individual tax identification number. On April 5, 2018, Bio-Rad will provide notification via postal mail to partners whose information may have been compromised (see attached "Sample Notification"), and we are offering one year of credit monitoring and identity theft protection services without any charge to these partners.

Partners potentially affected by this intrusion may contact Bio-Rad's hotline established for this matter as described in the notice if they have any questions and to clarify any concerns regarding this matter.

Sincerely,

Matt Werner
VP, Chief Compliance & Privacy Officer



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<<Date>> (Format: Month Day, Year)

<<MemberFirstName>> <<MemberMiddleName>> <<MemberLastName>> <<NameSuffix>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<ZipCode>>

NOTICE OF DATA BREACH

Dear <<MemberFirstName>> <<MemberLastName>>,

Thank you for being our partner. We recently learned about a security incident involving your personal information. We are contacting you to provide you with information about the incident and also with information about steps you can take to help you protect yourself.

WHAT HAPPENED?

On March 2, 2018, a service provider of ours, Dunn & Bradstreet, notified us that it had recently learned that it had been the target of an unauthorized third party intrusion. Specifically, the service provider explained that an unauthorized third party had used compromised credentials to log into the email accounts of a limited number of its employees in June 2017, and may have had access to personal information about our partners. In response to this notification, we promptly initiated an investigation to determine the scope of the incident and to confirm the restoration of the security and integrity of the system.

WHAT INFORMATION WAS INVOLVED?

We understand that the following elements of information may have been compromised: your name, address, telephone number, and Social Security number or individual tax identification number.

WHAT ARE WE DOING?

Our service provider has informed us that as soon as the issue was identified, steps were taken to enhance its account security and other security protocols as appropriate, a leading cybersecurity forensics firm was engaged, and Federal law enforcement was notified. In addition, we are offering you one year of identity monitoring services at no cost to you.

WHAT CAN YOU DO?

In addition to enrolling to receive the free identity monitoring services (discussed below), you may want to take additional action to further protect yourself against possible identity theft or financial loss. Bio-Rad encourages you to be especially aware of email, telephone and postal mail scams that ask for personal or sensitive information. Bio-Rad will not contact you in any way, including by email, asking for your credit card number, Social Security number, or other personal information. If you are asked for this information, you can be confident Bio-Rad is not the entity asking. Bio-Rad encourages you to remain vigilant, review your account statements, monitor your credit reports and change your passwords.

HOW CAN YOU ACTIVATE YOUR IDENTITY MONITORING SERVICES?

To help relieve concerns and restore confidence following this incident, we have secured the services of Kroll to provide identity monitoring at no cost to you for one year. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration.



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You've been provided with access to the following services¹ from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who can help you determine if it's an indicator of identity theft.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator can dig deep to uncover the scope of the identity theft, and then work to resolve it.

¹ Kroll's activation website is only compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox, and Safari. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.