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October 29, 2013

Attorney General Michael A. Delaney
Consumer Protection and Antitrust Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice Regarding Breach of Personal Information

Dear Attorney General Delaney,

We are writing to notify you that on August 29, 2013, we became aware that the personal information of one (1) New Hampshire resident was disclosed without the resident's authorization. The information disclosed included the resident's name, address, date of birth, Medicare Number and health information. We became aware that the information was provided to a vendor through the resident's attorney. We have responded to the attorney and provided notification of the incident to the attorney on October 28, 2013.

We take the privacy and security of personal information very seriously and maintain policies and procedures to protect the confidentiality of such information. We have taken appropriate measures to the best of our ability to prevent a reoccurrence.

Please contact me at the telephone number listed above if you have any additional questions.

Very truly yours,

A handwritten signature in black ink that reads "Brian Danaher". The signature is fluid and cursive, with the first name "Brian" being more prominent than the last name "Danaher".

Brian Danaher
Vice President and Associate General Counsel