



Dykema Gossett PLLC
10 S. Wacker Drive
Suite 2300
Chicago, IL 60606
WWW.DYKEMA.COM
Tel: (312) 876-1700
Fax: (312) 876-1155
Cinthia Granados Motley
Direct Dial: (312) 627-2107
Direct Fax: (855) 233-1802
Email: CMotley@dykema.com

RECEIVED

FEB 20 2018

CONSUMER PROTECTION

February 16, 2018

Via Federal Express

Office of the Attorney General
New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301

Dear Attorney General:

I represent Autoliv ASP, Inc. with respect to a security incident that occurred on January 24, 2018 involving the inadvertent transmission of personally identifiable information.

I. Nature of Incident

On January 24, 2018, an email attaching a spreadsheet that contained 114 employees' social security numbers that was intended to be sent to Human Resources was instead sent to an individual at one of Autoliv's vendors with a similar name.

II. Notification

Given the nature of the information, the impacted employees were immediately notified of the inadvertent transmission by email on January 25, 2018. A formal notification was sent by email, the primary form of communication with employees, on February 2, 2018. The email was sent by blind carbon copy to each impacted employees. A copy of the email and formal notification are attached to this correspondence.

One New Hampshire resident was notified.

III. Remediation and Steps to be Taken in the Future

The error was immediately discovered and the individual who mistakenly received the email was contacted. The recipient signed an affidavit confirming that she never opened the email or attachment, that the email and attachment were deleted, and that no copies were made or further disclosed. Based on our investigation, the employees' social security numbers were not viewed by a third-party.



Office of the Attorney General
February 16, 2018
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Autoliv is committed to protecting its employees' information and has undertaken to review and revise its data protection policies and provide additional employee training to prevent incidents like these in the future. Each impacted employee was provided with a two-year subscription to an identity fraud prevention and detection service.

This matter was not reported to law enforcement.

If you have any additional questions or require additional information regarding this incident, I may be contacted by email at cmotley@dykema.com or by phone at (312) 627-2107.

Kind Regards,

DYKEMA GOSSETT PLLC

Cinthia Granados Motley

Enclosures

Fossier, Patricia

From: Ruth Wilkening <ruth.wilkening@autoliv.com> on behalf of Anthony Nellis <anthony.nellis@autoliv.com>
Sent: Friday, February 2, 2018 3:26 PM
To: Anthony Nellis
Cc: Alison Brawner; Jonathan Schulz
Subject: Notice of Data Security Incident
Attachments: [Untitled].pdf

Importance: High

Please see attached correspondence.

February 2, 2018

Re: Notice of Data Security Incident

Dear Autoliv Employee:

I am writing to follow-up on our email to you on Friday, January 26, 2018 regarding the inadvertent transmission of your social security number.

What Happened?

On January 24, 2018, an email attaching a spreadsheet that contained your social security number that was intended to be sent to Human Resources was instead sent to an individual at one of our vendors with a similar name.

What Information Was Involved?

The incident involved your name and social security number. No other information was involved.

What are we doing?

The error was immediately discovered and the individual who mistakenly received the email was contacted. The recipient signed an affidavit confirming that she never opened the email or attachment, that the email and attachment were deleted, and that no copies were made or further disclosed.

In addition, we are in the process of reviewing and revising our data protection policies and providing additional employee training to prevent incidents like these in the future.

What you can do?

We recommend you consider taking steps to reduce the chances of identity theft or fraud on your accounts. You may contact the three credit bureaus to place free 90-day fraud alerts on your credit reports. You may also wish to place a security/credit freeze on your accounts. Additional information regarding identity theft protection can be found on page 3.

Equifax	Experian	TransUnion
P.O. Box 740241	P.O. Box 2104	P.O. Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19016
1-888-766-0008	1-888-397-3742	1-800-680-7289
www.equifax.com	www.experian.com	www.transunion.com

You are also entitled to a free credit report every year from each of these agencies at: www.annualcreditreport.com.

Take Advantage of PrivacyArmor coverage by InfoArmor®

To help protect your identity, AutoLiv has enrolled you, free of charge, in PrivacyArmor® a proactive fraud detection and prevention service, which includes full-service remediation for state-of-the-art identity protection for two years. This service provides:

Anthony J. Nellis
Vice President, Legal

Direct Dial: 1 (248) 276-0778
anthony.nellis@autoliv.com

Autoliv ASP, Inc.

Auburn Hills, Michigan, USA 48326

- Identity and tri-bureau credit monitoring
- Credit report each year and a score each month
- Social media reputation monitoring
- Digital wallet storage and monitoring
- Threshold Monitoring
- Full-Service Remediation
- \$1,000,000 Identity Theft Insurance Policy

You will be receiving a welcome email within the next 48 hours and a welcome kit in the mail within the next 14 business days.

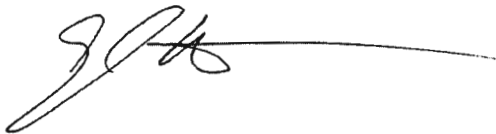
You may learn more about this service at MyPrivacyArmor.com or contact (800) 789-2720 with any questions.

For More Information

We cannot stress enough that the protection of our employee's information is of the utmost importance to us and we regret any inconvenience this incident may have caused.

If you have any questions, please contact myself, Jonathan Schulz, or Alison Brawner.

Kind regards,



Anthony J. Nellis

Vice President, Legal

CC: Alison Brawner

Jonathan Schulz

Information About Identity Theft Protection

In order to reduce the chances and impact of identity theft and fraud on your accounts, we recommend monitoring and reviewing your account statements and credit reports. Any suspicious or unauthorized activity should be immediately reported to law enforcement, including your state's attorney general, and/or the Federal Trade Commission ("FTC").

Fraud Alerts: You may place a 90-day fraud alert on your credit file. If you or someone else tries to open a credit account in your name, increase the credit limit of an existing account, or obtain a new card on an existing account, the lender should take steps to verify you have authorized the request. If the creditor cannot verify this, the request should not be granted.

Three types of fraud alerts are available:

- **Initial Fraud Alert.** If you're concerned about identity theft, but haven't yet become a victim, this fraud alert will protect your credit from unverified access for at least 90 days.

- **Extended Fraud Alert.** For victims of identity theft, an extended fraud alert will protect your credit for seven years.

- **Active Duty Military Alert.** For those in the military who want to protect their credit while deployed, this fraud alert lasts for one year.

To place a fraud alert on your credit reports, contact one of the nationwide credit reporting companies listed below. A fraud alert is free. You must provide proof of your identity. The company you call must tell the other credit reporting companies; they, in turn, will place an alert on their versions of your report.

Equifax P.O. Box 105069 Atlanta, GA 30348 1-866-349-5191 www.alerts.equifax.com	Experian P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com/fraud	TransUnion P.O. Box 2000 Chester, PA 19016 1-800-680-7289 www.transunion.com
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Security/Credit Freeze: You may also place a security/credit freeze on your credit report. A security/credit freeze lets you restrict access to your credit report, which in turn makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your file, they may not extend the credit. This process is completed through each of the credit reporting companies and the cost varies from state to state.

The FTC advises that to place a security/credit freeze, you'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need to notify it if you choose to lift the freeze.

Equifax P.O. Box 105788	Experian P.O. Box 9554	TransUnion P.O. Box 2000
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Anthony J. Nellis
Vice President, Legal

Direct Dial 1 (248) 276-0778
anthony.nellis@autoliv.com

Autoliv ASP, Inc.

Auburn Hills, Michigan, USA 48326

Atlanta, GA 30348
1-888-298-0045
www.freeze.equifax.com

Allen, TX 75013
1-888-397-3742
www.experian.com/freeze

Chester, PA 19016
1-888-909-8872
www.transunion.com

Free Credit Report: You may order your annual credit report through the following: www.annualcreditreport.com or call 1-877-322-8228. Review your credit reports for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

You may also use tools provided by your credit card or bank account provider. Review your credit card and bank statements. You may consider creating alerts on your credit cards and bank accounts to notify you of suspicious activity. If you encounter unauthorized or suspicious activity on your credit report, credit card accounts, or bank accounts, file an identity theft report with your local police and contact at least one of the nationwide credit reporting companies listed above.

You may consider protecting your personal information by carrying only essential documents with you, being aware of who you are sharing your personal information with, and shredding documents with sensitive personal information listed on them.

You may contact the nationwide credit reporting companies, listed above, and/or the FTC to obtain information about fraud alerts and security/credit freezes. You may contact the FTC at 1-877-382-4357, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, or <https://www.ftccomplaintassistant.gov/>.

The FTC provides additional information regarding identity theft at:

<https://www.consumer.ftc.gov/features/feature-0014-identity-theft>

<https://www.consumer.ftc.gov/topics/identity-theft>

<https://www.identitytheft.gov>

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