



**MULLEN  
COUGHLIN**  
ATTORNEYS AT LAW

STATE OF NH  
DEPT OF JUSTICE

2019 JUL 30 PM 2: 22

Ryan C. Loughlin  
Office: 267-930-4786  
Fax: 267-930-4771  
Email: rloughlin@mullen.law

1275 Drummers Lane, Suite 302  
Wayne, PA 19087

July 26, 2019

**INTENDED FOR ADDRESSEE(S) ONLY**

**VIA U.S. MAIL**

Attorney General Gordon J. MacDonald  
Office of the New Hampshire Attorney General  
Consumer Protection Bureau  
33 Capitol Street  
Concord, NH 03301

**Re: Notice of Data Event**

Dear Attorney General MacDonald:

We represent ANSYS, Inc. ("ANSYS"), 2600 ANSYS Drive, Canonsburg, Pennsylvania 15317, and are writing to notify your office of an incident that may affect the security of personal information relating to New Hampshire residents. The number of affected New Hampshire residents is fifteen (15). The investigation into this event is ongoing and this notice may be supplemented with new significant facts learned subsequent to its submission. By providing this notice, ANSYS does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

### **Background**

ANSYS recently became aware of unusual activity occurring within an ANSYS employee mailbox. ANSYS immediately began an investigation to identify the source of the activity and to confirm the security of our network. ANSYS worked with a third-party forensic investigator to investigate the nature and scope of this activity. On June 6, 2019, ANSYS, with the assistance of its third-party forensic investigator, confirmed unauthorized access to an ANSYS employee email account from May 15, 2019 through May 20, 2019. On July 1, 2019, the investigation revealed that certain of personal information contained in the ANSYS employee mailbox may have been accessible. Unfortunately, the investigation was not able to determine which emails, if any, may have been viewed or accessed during this time period.

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The investigation determined that this event could impact certain financial information, including bank account and routing number.

### **Notice to New Hampshire Residents**

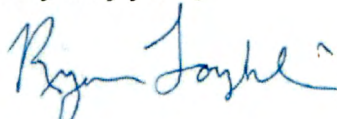
On July 26, 2019, ANSYS began mailing written notice of this incident to the individuals whose personal information may have been accessible within the email account, which includes approximately fifteen (15) New Hampshire residents. Notice was mailed in substantially the same form as the letter attached hereto as *Exhibit A*.

Additionally, ANSYS is providing potentially impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. ANSYS is also providing written notice of this incident to other state regulators as necessary.

### **Contact Information**

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at 267-930-4786.

Very truly yours,



Ryan C. Loughlin of  
MULLEN COUGHLIN LLC

RCL/ljk  
Enclosure

# **EXHIBIT A**



ANSYS, Inc. Southpointe  
 2600 ANSYS Drive  
 Canonsburg, PA 15317

t: 724.746.3304  
 f: 724.746.9494

[www.ansys.com](http://www.ansys.com)

Return Mail Processing Center  
 P.O. Box 6336  
 Portland, OR 97228-6336

<<Name 1>>  
 <<Name 2>>  
 <<Address 1>>  
 <<Address 2>>  
 <<Address 3>>  
 <<Address 4>>  
 <<Address 5>>  
 <<City>><<State>><<Zip>>  
 <<Country>> <<Date>>

Dear <<Name 1>>:

I am writing to make you aware of a recent data privacy event that may affect the security of certain employee personal information. We take this incident very seriously and are providing you with information and access to resources so that you can protect your personal information, should you feel it is appropriate to do so.

**What Happened?** ANSYS, Inc. recently became aware of unusual activity occurring within an ANSYS, Inc. employee mailbox. We immediately began an investigation to identify the source of the activity and to confirm the security of our network. ANSYS, Inc. worked with a third-party forensic investigator to investigate the nature and scope of this activity. On June 6, 2019, ANSYS, Inc., with the assistance of its third-party forensic investigator, confirmed unauthorized access to an ANSYS, Inc. employee email account from May 15, 2019 through May 20, 2019. On July 1, 2019, the investigation revealed that certain of your personal information contained in the ANSYS, Inc. employee mailbox may have been accessible. Unfortunately, the investigation was not able to determine which emails, if any, may have been viewed or accessed during this time period.

**What Information Was Involved?** The investigation determined that this event could impact certain financial information, including bank account and routing number.

**What We Are Doing.** The security of our employee’s information is very important to us and we apologize for any inconvenience this incident may cause. As part of our ongoing commitment to the security of the information in our care, we changed the employee’s email credentials, and are reviewing existing security measures and policies and procedures to further enhance the security of our network. We are also providing you with information about this event and about the steps you can take to protect your personal information, should you feel it appropriate to do so.

**What You Can Do.** We encourage you to monitor your bank statements closely and report any suspected fraud to your issuing bank. You can also review the enclosed “Steps You Can Take to Protect Your Information” for additional information about how you can protect your identity.

**For More Information.** We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call us at (877)568-3465 Monday through Friday from 9am to 9pm ET. You can also write to us at 2600 ANSYS Drive, Canonsburg, PA 15317.

Sincerely,

Janet Lee  
 Vice President, General Counsel & Secretary  
 ANSYS, Inc.



## Steps You Can Take to Protect Against Identity Theft and Fraud

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

**Experian**  
PO Box 9554  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**  
P.O. Box 2000  
Chester, PA 19016  
1-888-909-8872  
[www.transunion.com](http://www.transunion.com)

**Equifax**  
PO Box 105788  
Atlanta, GA 30348-5788  
1-800-685-1111  
[www.equifax.com](http://www.equifax.com)

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed above.

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.identitytheft.gov](http://www.identitytheft.gov), 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

**For North Carolina residents**, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6400, [www.ncdoj.gov](http://www.ncdoj.gov).

**For Maryland residents**, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, 1-888-743-0023, [www.oag.state.md.us](http://www.oag.state.md.us).