

AnnieMac Home Mortgage
700 East Gate Drive, Suite 400
Mt Laurel, NJ 08054

RECEIVED

February 16, 2018

FEB 20 2018

CONSUMER PROTECTION

Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Notification of Security Breach to Attorney General for the State of New Hampshire

To whom it may concern:

Pursuant to N.H. Rev. Stat. § 359-C:20(I)(b), we are writing to inform you of a recent security incident involving unauthorized access to customer personal information.

Between September 15, 2017 and September 28, 2017, unauthorized parties accessed certain AnnieMac Home Mortgage employee email accounts through an email phishing scheme. After learning of this incident, AnnieMac conducted a thorough investigation and determined that the unauthorized parties gained access to the personal information of **one** New Hampshire resident. The information accessed included:

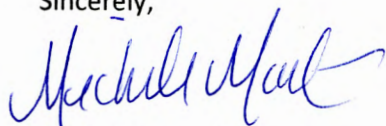
- Social Security number;
- Tax returns;
- First and last name;
- Address; and
- Phone number.

In order to ensure similar incidents do not occur in the future, AnnieMac has implemented increased, continuous monitoring of all its internal systems for access and use. AnnieMac informed all of its employees of the incident. AnnieMac is also providing ongoing mandatory training to employees on security programs, with an emphasis on phishing awareness and steps required to prevent further attacks. AnnieMac will also offer a complimentary one-year membership for Experian's IdentityWorksSM to the affected New Hampshire resident. This product helps detect the possible misuse of a consumer's personal information and provides the consumer with identity protection support focused on immediate identification and resolution of identity theft.

AnnieMac will notify the affected New Hampshire customer of this incident. We expect to send the notice in writing by US Mail on or about February 16, 2018.

Should you have any additional questions about this incident please contact us at the phone number or email listed below.

Sincerely,



Michele Mount
Vice President of Compliance
AnnieMac Home Mortgage
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Telephone: 856-252-1196