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ATTORNEYS AT LAW

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CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200  
Devon, PA 19333

November 15, 2021

**VIA U.S. MAIL**

Consumer Protection Bureau  
Office of the New Hampshire Attorney General  
33 Capitol Street  
Concord, NH 03301

**Re: Notice of Data Event**

Dear Sir or Madam:

We represent The Angell Pension Group Inc. ("Angell") located at 88 Boyd Avenue, East Providence, RI 02914, and are writing to notify your office of an incident that may affect the security of some personal information relating to two (2) New Hampshire residents. The investigation into this matter is complete. There are no new significant facts expected to be learned subsequent to this notice submission. By providing this notice, Angell does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

**Nature of the Data Event**

On August 16, 2021, Angell discovered that a document was inadvertently faxed to an incorrect fax number and immediately launched an investigation into the nature and scope of the incident. The investigation determined that the document contained sensitive information related to certain individuals. The information that may have been impacted includes name and Social Security number.

**Notice to New Hampshire Residents**

On September 2, 2021, Angell provided initial, preliminary written notice of this incident to all affected individuals, which includes two (2) New Hampshire residents. On November 15, 2021, Angell mailed supplemental written notice to the individuals. The supplemental written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

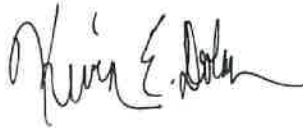
### **Other Steps Taken and To Be Taken**

Upon discovering the event, Angell took immediate steps to conduct a diligent investigation and respond to the incident as well as notify potentially affected individuals. Additionally, Angell is providing the impacted individuals with guidance on how to better protect against identity theft and fraud, including advising the individual to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Angell is providing the individual with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

### **Contact Information**

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4861.

Very truly yours,



Kevin E. Dolan of  
MULLEN COUGHLIN LLC

KED/rzh  
Enclosure

# EXHIBIT A

The ANGELL Pension Group, Inc.  
88 Boyd Avenue  
East Providence, RI 02914  
Tel: 401.438.9250 • Fax: 401.438.7278  
info@angellpensiongroup.com  
www.angellpensiongroup.com

November 15, 2021



### NOTICE OF SECURITY INCIDENT

Dear 

The Angell Pension Group, Inc. (“Angell”) is writing to update you on the prior notice provided on September 2, 2021. Safeguarding information is among Angell’s highest priorities, and this letter provides additional detail of the incident, our response to it, and resources available to you to help protect your personal information from possible misuse, should you feel it is appropriate to do so.

**What Happened?** On August 16, 2021, Angell discovered that a document was inadvertently faxed to an incorrect fax number and immediately launched an investigation into the nature and scope of the incident. The investigation determined that the document contained sensitive information related to you. On September 2, 2021, we provided you with initial, preliminary notice regarding the details of this incident. This letter is intended to supplement that preliminary notice.

**What Information Was Involved?** The investigation determined that your name and Social Security number may have been impacted by this incident. We have no evidence that this information has been subject to actual or attempted misuse. However, we are notifying you out of an abundance of caution.

**What We Are Doing.** Angell takes the security of personal information in our care very seriously. Upon learning of this issue, we immediately took steps to conduct a diligent investigation to confirm the nature and scope of the incident.

**What You Can Do.** We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We encourage you to review the enclosed *Steps You Can Take to Help Protect Your Personal Information* for additional steps you may take and information on what you can do to better protect against the possibility of identity theft and fraud, should you feel it is appropriate to do so.

**For More Information.** If you have any questions about this letter, please call Susan E. Collins at 401-438-9250 ext. 112 or email at [scollins@angellpensiongroup.com](mailto:scollins@angellpensiongroup.com).

We sincerely regret any inconvenience or concern this incident may cause.

Sincerely,

Susan E. Collins  
Vice President  
The ANGELL Pension Group, Inc.

## STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

### Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-help">https://www.transunion.com/credit-help</a>
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

### Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.