



WE MAKE MOVIES BETTER™

July 13, 2023

VIA EMAIL TO attorneygeneral@doj.nh.gov

Attorney General John M. Formella
New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301

Re: Notification of Security Incident

Dear Attorney General Formella:

American Multi-Cinema, Inc., a Kansas-based company, is writing to provide notice of a security incident resulting in the potential unauthorized access of personal information of 12 New Hampshire residents.

On June 1, AMC IT personnel learned of the zero-day vulnerability in the MOVEit file-transfer application and immediately took steps to identify, disconnect, and remediate an affected network asset. We also reached out for help from outside cybersecurity experts, who undertook an investigation of the incident. Based on that investigation, we believe the incident lasted from May 28 to June 1, 2023. Once we identified the data that may have been affected, we promptly engaged a data-review firm to determine what information was in those files. We received the results of that review on June 23. We have been working since then to identify the affected individuals and the correct addresses for them. Our investigation determined that the following types of personal information may have been impacted:

Individual written notice was mailed to affected individuals on July 13, 2023. We have attached a template of the notice. In that notice, we provide a membership to Experian IdentityWorks credit monitoring to all individuals whose

Since the incident, AMC has applied all patches supplied by Progress Software (the creator of the MOVEit software subject to the zero-day vulnerability).

Sincerely,

Kelly W. Schemenauer
VP, Legal



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Return mail will be processed by: IBC
PO Box 847 • Holbrook, NY 11741



July 13, 2023

Re: Notice of Data Breach

Dear [REDACTED]:

AMC Theatres is writing to inform you of a data security incident that involved your personal information. While we have no evidence of identity theft or fraud involving your data, we are providing an opportunity to enroll in complimentary credit monitoring.

WHAT HAPPENED?

As has been the case with many organizations recently, AMC was a victim of a cybersecurity incident involving the MOVEit file-transfer application. On June 1, AMC IT personnel learned of the MOVEit vulnerability and immediately took steps to disconnect the affected network asset and remediate. We also reached out for help from outside cybersecurity experts, who undertook an investigation of the incident. Based on that investigation, we believe the incident lasted from May 28 to June 1, 2023. Once we identified the data that may have been affected, we promptly engaged a data-review firm to determine what information was in those files. We received the results of that review on June 23. We have been working since then to identify the affected individuals and the correct addresses for them. This notice was not delayed as a result of a law-enforcement investigation.

WHAT INFORMATION WAS INVOLVED?

Our investigation determined that the following types of personal information related to you may have been impacted:

WHAT WE ARE DOING?

We hired third-party experts to address the situation, investigate the unauthorized activity, and further secure AMC's systems to protect the personal information and other data stored on them.

WHAT YOU CAN DO?

Enclosed with this letter you will find steps you can take to protect yourself. In addition, we are offering a complimentary one-year membership to Experian's IdentityWorks. This product helps detect possible misuse of your personal information. To register, please:

- Ensure that you enroll by: [REDACTED] (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll:
- Provide your activation code: [REDACTED]

If you have questions or want an alternative to enrolling in Experian IdentityWorks online, please contact Experian at [REDACTED] and provide them engagement number [REDACTED].

FOR MORE INFORMATION:

Should you have any questions, you can contact us at [REDACTED], and one of our representatives will be happy to assist you. Thank you for your understanding and patience.

Sincerely,

AMC Theatres

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – Review your account statements and free credit reports.

- You should obtain and review a free copy of your credit report by visiting www.annualcreditreport.com or calling 1-877-322-8228. If the report is incorrect, you should contact the appropriate consumer reporting agency—Equifax, Experian, or TransUnion.

Consider placing a fraud alert or security freeze on your credit file – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which will prevent them from extending you credit. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and previous addresses. You can obtain more information about security freezes by contacting the consumer reporting agencies or the Federal Trade Commission.

Report suspicious activity – If you believe you are the victim of identity theft, consider notifying your Attorney General, local law enforcement, or the Federal Trade Commission. You can also file a police report concerning the suspicious activity and request a copy of that report.

Contact relevant authorities – You may contact the below resources to (1) get more information on fraud alerts or security freezes and (2) learn more about protecting yourself from fraud or identity theft. For any services not described above, please be aware that the consumer reporting agencies may charge you a fee.

Federal Trade Commission

600 Pennsylvania Ave. NW
Washington, DC 20580
(202) 326-2222
www.ftc.gov

Equifax

P.O. Box 740241
Atlanta, GA 30374
(800) 685-1111
www.equifax.com

Experian

P.O. Box 9701
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
(888) 909-8872
www.transunion.com

For Maryland Residents: the Maryland Attorney General may be contacted at: Office of the Attorney General, 200 St. Paul Place, 25th Floor, Baltimore, MD 21202; (888) 743-0023; www.marylandattorneygeneral.gov.

For North Carolina Residents: the North Carolina Attorney General may be contacted at: Office of the Attorney General, 9001 Mail Service Center, Raleigh, NC 27669; (919) 716-6400; www.ncdoj.gov.

For New York Residents: the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224; 1-800-771-7755; www.ag.ny.gov.

For Washington, D.C. Residents: the District of Columbia Attorney General may be contacted at: Office of the Attorney General, 400 6th Street, NW, Washington, D.C. 20001; (202) 727-3400; <https://oag.dc.gov/>.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are three Rhode Island residents impacted by this incident.

You can also find your Attorney General's contact information at: <https://www.usa.gov/state-attorney-general>.

Review the Fair Credit Reporting Act – You also have certain rights under the Fair Credit Reporting Act (FCRA), including the right to know what is in your file, to dispute incomplete or inaccurate information, and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit: <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.