



KAREN M. JOHNSON  
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July 2, 2021

**CONFIDENTIAL**

**Via Electronic Mail**

Consumer Protection Bureau  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301  
Email: [DOJ-CPB@doj.nh.gov](mailto:DOJ-CPB@doj.nh.gov)

**Re: Data Security Breach Notice – Allied Healthcare Products, Inc.**

Dear Attorney General of the State of New Hampshire,

I am writing as the attorney for Allied Healthcare Products, Inc. (“Allied” or “the Company”). I want to make you aware that my client has recently learned that its computer system was compromised with ransomware which may have resulted in the threat actor being able to access employee and former employee information, one of whom is a resident of your state. The ransomware attack was discovered May 27, 2021 and we learned on May 29, 2021 that certain information may have been accessed by the threat actor. Law enforcement has been notified. The Company did not pay the ransom.

We began investigating the incident as soon as we learned of it and we engaged a third party cyber expert to assist us. Since learning of this compromise, Allied has taken measures to ensure that the vulnerability associated with this incident has been addressed. We have determined that the information involved in this breach included information relating to employees and former employees, and may have included the following: name, date of birth, social security number, address, phone number, email address and wage information.

Allied plans to send written notification through first class mail to affected residents of your State. In this notification, we will be providing: (1) background information about the breach, including the timeframe of the discovery of the breach; (2) the types of information that may have been compromised; (3) the steps that have been taken to address the breach and to prevent one from occurring again in the future; (4) information, including toll free telephone numbers, websites and mailing addresses of the three credit

Chicago Office:  
200 West Madison, Ste. 3300  
Chicago, IL 60606  
T: 312-419-9090 F: 312-419-1930

Clayton Office:  
8000 Maryland Ave., Ste. 1250  
Clayton, MO 63105  
T: 314-345-5450 F: 314-241-8624

Southern Illinois Office:  
12 Wolf Creek Dr., Ste. 100  
Belleville, IL 62226  
T: 618-257-7308 F: 618-257-7353

St. Louis Office:  
10 South Broadway, Ste. 2000  
St. Louis, MO 63102  
T: 314-241-9090 F: 314-241-8624

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reporting agencies; (5) information, including the toll free telephone number, website and mailing address of the Federal Trade Commission; (6) information about ordering a free credit report; (7) information about requesting a security freeze and placing fraud alerts; (8) notice to remain vigilant in reviewing accounts and to report any suspected fraud to appropriate financial institutions; (9) a toll free telephone number for affected residents to contact Allied with questions; and (10) additional information unique to your State's data breach notification laws. Allied is also offering free credit monitoring services through a subsidiary of TransUnion for a period of 12 months for persons wishing to enroll. We plan to mail these notices on July 1, 2021. A copy of the notice is attached.

If you have any questions about this matter, you are welcome to contact me at 314-345-4782. My client regrets this has occurred and is committed to remain vigilant in the future to ensure its employees' personal information is protected.

Yours very truly,



Karen M. Johnson

Attachment

1909622



Allied Healthcare Products, Inc.  
Notice of a Breach

Corporate Office  
1720 Sublette Avenue  
St. Louis, MO 63110  
(314) 771-2400  
(800) 444-3954  
fax (314) 771-1806

July 1, 2021

The following notice is being provided to all Allied Healthcare Products, Inc. employees and former employees who may be potentially affected by a data breach.

**What Happened:** On May 27, 2021, we discovered that our computer system had been compromised by ransomware. We have notified law enforcement. On May 29, 2021, the forensic IT firm assisting us provided us with information that through this attack, your employee information may have been accessed. While we have no way of knowing whether your information was actually accessed, we are providing this notice to you.

**What Information Was Involved:** Information accessed by the cybercriminal may have included the following: 1) name, 2) date of birth, 3) social security number, 4) address, 5) phone number, 6) email address and 7) wage information.

**What We Are Doing In Response:** We are identifying the vulnerability associated with this incident and are working to address it.

**What Can You Do:** We encourage you to remain vigilant by reviewing your account statements and credit reports closely and if you discover any suspicious or unusual activity on your accounts and/or suspect fraud, be sure to report it immediately and notify your financial institution. As a precaution, we are offering to you a complimentary one year membership to *myTrueIdentity*, provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting agencies. Information about this offering, which is available to you between now and October 31, 2021, as well as details regarding how to enroll in this membership, is included with this letter.

In addition, you may contact the Federal Trade Commission ("FTC") to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's website, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or call the FTC at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington DC 20580.

The FTC and credit reporting agencies also provide information about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed below.

As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. In addition, you can contact the nationwide credit reporting agencies regarding if and how you may place a security freeze on your credit report to prohibit a credit reporting agency from releasing information from your credit report without your prior written authorization.

In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies: Equifax, Experian and TransUnion. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax (800) 525-6285 P.O. Box 740241 Atlanta, GA 30374-0241 <a href="http://www.equifax.com">www.equifax.com</a>	Experian (888) 397-3742 P.O. Box 9532 Allen, TX 75013 <a href="http://www.experian.com">www.experian.com</a>	TransUnion (800) 680-7289 Fraud Victim Assistance Division P.O. Box 6790 Fullerton, CA 92834-6790 <a href="http://www.transunion.co">www.transunion.co</a>
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If you are a resident of Maryland, New York, North Carolina or West Virginia, additional steps that you can take are:


**Maryland:** You may contact and obtain information from your state attorney general at: *Maryland Attorney General's Office*, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, [www.oag.state.md.us](http://www.oag.state.md.us).

**New York:** You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 1-518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>.

**North Carolina:** You may contact and obtain information from your state attorney general at: *North Carolina Attorney General's Office*, 9001 Mail Service Center, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, [www.ncdoj.gov](http://www.ncdoj.gov).

**West Virginia:** You have the right to ask that nationwide consumer reporting agencies place "fraud alerts" in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.

**More Information:** If you have questions about this matter, you are welcome to contact either Sheila Case or Cheryl White, Monday through Friday, between 9:00 a.m.-5:00 p.m., Central time, at 1-800-444-3954. The e-mail for Cheryl White is [WHITEC@ALLIEDHPI.COM](mailto:WHITEC@ALLIEDHPI.COM). The e-mail for Sheila Case is [CASES@ALLIEDHPI.COM](mailto:CASES@ALLIEDHPI.COM).

  
Cheryl White

## Complimentary Credit Monitoring Service

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online three-bureau credit monitoring service (*myTrueIdentity*) for one year provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting companies.

To enroll in this service, go directly to the *myTrueIdentity* website at [www.mytrueidentity.com](http://www.mytrueidentity.com) and in the space referenced as “Enter Activation Code,” enter the following 12-letter Activation Code <<Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.

If you do not have access to the Internet and wish to enroll in a similar offline, paper based, three-bureau credit monitoring service, via U.S. Mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at 1-855-288-5422. When prompted, enter the following 6-digit telephone passcode, <<Insert 6-digit telephone passcode>>, and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and October 31, 2021. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion®, Experian® and Equifax®, or an address in the United States (or its territories) and a valid Social Security Number, or are under the age of 18. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score. The daily three-bureau credit monitoring service will notify you if there are any critical changes to your credit files at TransUnion, Experian and Equifax, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more. The subscription also includes access to identity restoration services that provides assistance in the event your identity is compromised to help you restore your identity and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

If you have questions about your credit monitoring benefits, need help accessing your credit report, or passing identity verification, please contact the *myTrueIdentity* Customer Service Team toll-free at: 1-844-787-4607, Monday through Friday, 8:00 a.m. – 9:00 p.m., and Saturday through Sunday: 8:00 a.m. – 5:00 p.m., Eastern time.