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ATTORNEYS AT LAW

RECEIVED

NOV 01 2022

CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

October 27, 2022

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent Alfa Tech Consulting Engineers (“Alfa Tech”) located at 1321 Ridder Park Drive, No. 50, San Jose, California 95131, and write to notify your office of an event that may affect the security of certain information relating to approximately one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice may be supplemented if any significant new facts are learned subsequent to its submission. By providing this notice, Alfa Tech does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about September 30, 2022, Alfa Tech identified unusual activity in its computer network. In response, Alfa Tech immediately began an investigation, with the assistance of third-party specialists, to determine the nature and scope of the activity. Alfa Tech also reported the event to federal law enforcement. Though the ongoing investigation, Alfa Tech determined that an unknown actor accessed its network and that certain files were viewed or downloaded without authorization. Out of an abundance of caution, Alfa Tech reviewed the files that may have been at risk to identify what information the files contained and to whom it related. Alfa Tech also undertook a time-intensive review of its internal records to locate address information for potentially affected individuals. On or around October 20, 2022, Alfa Tech completed this review and began the process of issuing formal notice to potentially affected individuals.

The categories of impacted information that were maintained by Alfa Tech vary by individual and may have may have included: name, Social Security number, driver’s license or state identification

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card number, passport number, military identification number, other government issued identification number, tax identification number, date of birth, and limited health information.

Notice to the New Hampshire Resident

On October 7, 2022, Alfa Tech provided preliminary notice of the event to employees, along with a complimentary offer of credit monitoring services, while its investigation was ongoing. On or about October 26, 2022, Alfa Tech continued providing written notice of this event to potentially affected individuals, including approximately one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached hereto as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon becoming aware of the event, Alfa Tech moved quickly to investigate and respond, assess the security of its systems, and identify potentially affected individuals. Further, Alfa Tech implemented additional technical security measures and is reviewing and enhancing existing policies and procedures related to information security. Alfa Tech is also providing access to credit monitoring and identity restoration services for one (1) year through Experian, to individuals whose information was potentially affected by this event, at no cost to these individuals.

Additionally, Alfa Tech is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Alfa Tech is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state attorney general, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4802.

Very truly yours,

Samuel Sica, III of
MULLEN COUGHLIN LLC

SZS/klh
Enclosure

EXHIBIT A

ALFATECH AT-PD

Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

October 26, 2022

i5024-L02-0000002 T00001 P001 *****SCH 5-DIGIT 12345



SAMPLE A SAMPLE - L02 NO CM
APT ABC
123 ANY STREET
ANYTOWN, ST 12345-6789



[Extral]

Dear Sample A. Sample:

Alfa Tech Consulting Engineers (“Alfa Tech”) and AT-PD are writing to inform you of a recent event at Alfa Tech/AT-PD. We are providing you with information about the event, our response, and steps you may take, should you feel it is appropriate to do so.

What Happened? On or about September 30, 2022, we identified unusual activity in our computer network. In response, we immediately began an investigation into the activity to determine its nature and scope. Through our ongoing investigation, we determined that an unknown actor accessed our network and that certain files on the network were viewed or downloaded without authorization. Out of an abundance of caution, we reviewed the files that may have been at risk to determine what information the files contained and to whom it related. We also undertook a time-intensive review of our internal records to locate address information for potentially affected individuals. We recently completed this review.

What Information Was Involved? One or more of the following types of information related to you may have been impacted if previously provided to AlfaTech/AT-PD: name, Social Security number, driver’s license or state identification card number, passport number, military identification number, other government issued identification number, tax identification number, date of birth, and limited health information.

What We Are Doing. We take this event and the security of information in our care seriously. As part of our ongoing commitment to the privacy of information in our care, we implemented additional technical security measures to mitigate reoccurrence of this type of event. Further, we are also reviewing and enhancing existing policies and procedures related to information security. We also recently offered all staff complimentary credit monitoring and identity restoration services for 12 months through Experian. If you have not already done so, we encourage you to enroll in these services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and free credit reports for suspicious activity and to detect errors. We also recommend you review the *Steps You Can Take to Protect Personal Information* section of this letter. Further, you may enroll in the offered complimentary credit monitoring and identity protection services as an additional precaution.



For More Information. If you have additional questions, please contact our dedicated assistance line at (877) 653-0349 toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number B079438. You may also write to us at Alfa Tech Consulting Engineers, Attention: Janice Crump, 1321 Ridder Park Drive, Suite 50, San Jose, California 95131.

Sincerely,

Tim Chadwick
Chief Executive Officer
Alfa Tech Consulting Engineers

Bill Launikitis
Chief Executive Officer
AT-PD

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. You should be aware, however, that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint



by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state attorney general. This notice has not been delayed by law enforcement.