



Alere Home Monitoring, Inc.
6465 National Drive
Livermore, CA 94550
Phone 925.373.4211

3000

October 30, 2012

The Honorable Michael Delaney
Attorney General of New Hampshire
Office of the Attorney General
State House Annex
33 Capitol Street
Concord, NH 03301-6397

Dear Attorney General Delaney:

We are writing to inform you of an incident that occurred on September 23, 2012. A car belonging to an Alere Home Monitoring employee was burglarized. One of the items stolen from the car was the employee's laptop.

On October 1, 2012 we discovered the laptop was password protected but not encrypted. On the laptop was a file containing personal health information on 554 residents of your state. Some of the information included in this file was name, address, date of birth, Social Security number, and diagnosis code. A police report was filed, but so far the laptop has not been recovered.

To prevent such an incident from occurring again, we have installed encryption on every laptop within Alere Home Monitoring.

On October 22, 2012 we notified each affected individual. As part of the notification, we have offered identity protection from Experian Security Assistance for one (1) year. As part of the identity protection program, individuals are reminded to review account statements and monitor their credit reports.

The toll free phone number that we provided to each individual for additional information is 1-866-578-5412

If you have further questions or concerns about this incident, you can contact me at 925-373-4211.

Sincerely,

A handwritten signature in black ink that reads "Sallie Kennedy". The signature is written in a cursive style.

Sallie Kennedy
HIPAA Privacy Officer, Alere Home Monitoring