

426 W. Lancaster Avenue, Suite 200 Devon, PA 19333

January 5, 2024

## VIA E-MAIL

Office of the New Hampshire Attorney General Consumer Protection & Antitrust Bureau 33 Capitol Street Concord, NH 03301

E-mail: DOJ-CPB@doj.nh.gov

Re: Preliminary Notice of Data Event

To Whom It May Concern:

We represent Aldrich Services LLP ("Aldrich Services") located at 680 Hawthorne Ave SE, Suite 140, Salem, Oregon 97301, and write to provide your office with preliminary notice of a data event that may affect the security of certain personal information relating to one or more New Hampshire residents. This preliminary notice will be supplemented with a detailed description of the facts of the incident, the total number of impacted New Hampshire residents, and steps taken to investigate and respond to this incident. By providing this notice, Aldrich Services does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

On or about October 11, 2023, Aldrich Services identified suspicious logins to one of its employee's email accounts. Aldrich Services promptly responded, taking steps to secure the email account, and initiated an internal investigation to learn more about the suspicious activity. Further, as part of its response, Aldrich Services engaged third-party forensic specialists to conduct a comprehensive investigation to confirm the full nature and scope of the incident. The investigation determined that the one email account was accessed by an unauthorized individual between October 9 and October 12, 2023.

Given the unauthorized access, Aldrich Services, with the assistance of third-party specialists, is undertaking a comprehensive review of the contents of the relevant email account in order to identify the information that was present and to whom it related for purposes of assessing notification. Although these review efforts are ongoing at this time, based on preliminary

Office of the Attorney General January 5, 2024 Page 2

information understood at this time, Aldrich Services believes that certain information related to one or more New Hampshire resident's information may be present in the one email account.

As noted above, this preliminary notice will be supplemented with additional information, including with respect to the notification to New Hampshire residents, if any, once Aldrich Services' incident response efforts are complete.

Should you have any questions regarding this preliminary notification or other aspects of the data event, please contact us at .

Very truly yours,

Julie Siebert-Johnson of MULLEN COUGHLIN LLC

JSJ/shs