



MEHAFFYWEBER
HOUSTON | BEAUMONT | SAN ANTONIO | AUSTIN

Adrian P. Senyszyn // *Shareholder*

Email AdrianSenyszyn@mehaffyweber.com

www.mehaffyweber.com

Office of New Hampshire Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301

Via US Mail

RECEIVED

APR 16 2020

CONSUMER PROTECTION

April 10, 2020

Re: Affordacare Urgent Care Clinics – Notice of Data Breach
MW 11380-0044

Dear Sir/Madam:

My office represents Affordacare Urgent Care Clinics (“Affordacare”). Affordacare’s physical address is 2401 S Willis, Suite 103 Abilene, Texas 79605. On February 3, 2020 Affordacare discovered that its servers suffered a Maze ransomware attack on or around February 1, 2020. One (1) New Hampshire resident was potentially affected by the breach. An Initial Notice of this incident was sent to above addressed office on March 30, 2020. In light of newly discovered information, we are updating this Office concerning potentially affected information. The potentially affected information now includes the patient’s name, address, telephone number, date of birth, age, date of visit, location of visit, reason for visit, insurance plan provider, insurance plan policy number, insurance group number, treatment codes and descriptions, comments from the health care provider, and Social Security Numbers.

Since the attack, Affordacare safeguarded its systems in order to prevent further attacks and are no longer storing information on internal servers, thereby preventing data from being subject to attack in the future. The Federal Bureau of Investigations is actively investigating this incident to try to identify the culprits. Patients whose information was affected by this attack were notified on March 30, 2020, pursuant to state and federal requirements. A sample of an adult and minor notification letter was provided in our Initial Notice and all updates regarding same can be found at www.affordacare.com. The affected patients are being provided with twelve months of credit monitoring services, at no cost to the patients. The credit monitoring services include CyberScan Monitoring and a \$1,000,000.00 insurance reimbursement policy. Additionally, Federal law enforcement authorities and local police departments were notified, and patients are being provided a copy of the police report upon request.

Sincerely,

Adrian P. Senyszyn
For the Firm

APS/jc