



ROPE & GRAY LLP
2099 PENNSYLVANIA AVENUE, NW
WASHINGTON, DC 20006-6807
WWW.ROPESGRAY.COM

December 30, 2022

Frances Faircloth
T +1 202 508 4788
fran.faircloth@ropesgray.com

BY E-MAIL

Attorney General Gordon MacDonald
Consumer Protection Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301
DOJ-CPB@doj.nh.gov

Re: Adams Street Data Incident

Dear Attorney General MacDonald,

We write on behalf of our client, Adams Street Partners, LLC (“Adams Street”), a private markets investment manager, to inform you of a security incident discovered earlier this year that may have affected the personal information of 1 New Hampshire resident. We have already notified Adams Street investors who may have been affected.

On May 3, 2022, we were informed by a third-party service provider, Dynamo, that it had experienced a ransomware attack involving Adams Street data. As part of the attack, certain Dynamo files and systems were potentially exposed, and the threat actor claimed to have been able to exfiltrate a subset of files. Dynamo identified, contained, and expelled the threat and conducted a forensic investigation to determine whether sensitive personal information was exposed. Based on that investigation, Dynamo informed Adams Street that certain individuals’ personal information may have been affected by the incident.

The affected information may include name; address; date of birth; social security number, tax ID number and/or foreign national ID number (as applicable); select demographic data such as place of birth, citizenship or nationality; documents associated with identification such as driver’s license and/or passport; and certain financial account information, such as a combination of bank routing number, SWIFT code, account number or other associated information. We have not seen any evidence that the personal information was or will be misused.

The incident was limited to Dynamo systems and had no effect on Adams Street’s information systems or data stored outside of Dynamo’s servers. Adams Street has obtained assurances from Dynamo that it has taken steps, including hardening its network and improving its information

security, to prevent a similar incident from occurring again. Both Adams Street and Dynamo continue to monitor the internet for indications of misuse of potentially exposed information.

Dynamo is offering identity protection services to Adams Street clients through Experian. Additional information on these services is included in the attached sample of the follow-up notification made to the affected parties, which will be sent by mail beginning December 30, 2022.

Respectfully,

Frances Faircloth

Enclosure: Sample Individual Notice

December 30, 2022

[Name]
[Address]
[Address]

Re: Notice of Data Breach

Dear [Name]:

Earlier this year we notified Adams Street investors who may have had their data impacted by a breach involving a third-party service provider, Dynamo Software, through a message to their respective Dynamo users. This communication provides a final summary of the incident and Dynamo's response.

What Happened?

On May 3, 2022, Dynamo informed Adams Street Partners, LLC ("Adams Street") that it experienced a ransomware attack involving Adams Street data. As part of the attack, certain Dynamo files and systems were potentially exposed, and the threat actor claimed to have been able to exfiltrate a subset of files. Dynamo identified, contained, and expelled the threat and conducted a forensic investigation to determine whether sensitive personal information was exposed.

As a result of the investigation, Dynamo subsequently informed Adams Street that some of your personal information may have been impacted by the incident. **We have not seen any evidence confirming that your personal data was or will be misused.**

What Information Was Involved?

Any data that was stored on Dynamo was potentially exposed. This may include your name; address; date of birth; social security number, tax ID number and/or foreign national ID number (as applicable); select demographic data such as place of birth, citizenship or nationality; documents associated with identification such as driver's license and/or passport; and certain financial account information, such as a combination of bank routing number, SWIFT code, account number or other associated information.

What Is Being Done

This incident affected our service provider, Dynamo, and had no impact on Adams Street's systems or on data stored off of Dynamo servers. Dynamo has provided assurance that they have taken steps, including hardening their network and improving their information security, designed to prevent a similar incident from occurring again. Both Adams Street and Dynamo

continue to monitor the internet for indications of misuse of potentially exposed information. We are unaware of any attempted or actual misuse of your information.

What You Can Do

Dynamo is offering identity protection services to Adams Street clients through Experian at no cost to you. To activate this membership, please follow the instructions on the attachment that details the Experian service. The Experian enrollment must be completed by March 31, 2023. As a general practice, it is advisable to regularly review credit reports, financial accounts, and account statements and to promptly report any suspicious or unrecognized activity. Also enclosed is a standard reference guide that provides more information (not tailored to this specific incident) regarding credit monitoring and other identity protection measures.

Other Important Information.

We apologize for any inconvenience that the Dynamo data breach may cause you. If you have any questions or would like additional information, please contact your designated investor relations professional or InvestorPortal@adamsstreetpartners.com.

Sincerely,

Adams Street Partners

EXPERIAN IDENTITY PROTECTION SERVICES

To help protect your identity, Dynamo is offering a complimentary 24-month membership in Experian's® IdentityWorksSM. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by: March 31, 2023** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: [URL]
- Provide your **activation code: [code]**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at [customer service number] by [enrollment end date]. Please be prepared to provide the engagement number [engagement #] to show eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.¹
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are readily available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance²:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at [customer service number]. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate,

¹ Offline members will be eligible to call for additional reports quarterly after enrolling.

² The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that, following enrollment in Experian IdentityWorks, this Identity Restoration support is available to you for [__ **months**] from the date of this letter and does not require any additional action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

GENERAL REFERENCE GUIDE

Below is a general reference guide regarding steps that can be taken to protect one's identity.

Accounts and Credit Reports. It's good practice to regularly review statements from your accounts. You can periodically obtain your credit report from any of the national credit reporting agencies. A free copy of your credit report can be obtained online at www.annualcreditreport.com, by calling toll free 1.877.322.8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348. You also can purchase a copy of your credit report by contacting any of the national credit reporting agencies listed below:

- Equifax, P.O. Box 740241, Atlanta, Georgia 30374-0241. 1.866.349.5191. www.equifax.com
- Experian, P.O. Box 4500, Allen, TX 75013. 1.888.397.3742. www.experian.com
- TransUnion, 2 Baldwin Place, P.O. Box 1000, Chester, PA 19016. 1.800.916.8800. www.transunion.com

Credit Bureau Fraud Alerts. The three major credit bureaus offer the option to request that a "fraud alert" be placed on your file so that potential lenders will verify your identification before extending credit in your name. The applicable phone numbers are as follows: Equifax 1-800-766-0008; Experian 1-888-397-3742; TransUnion 1-800-680-7289.

Security Freeze on Credit Reports. Equifax, Experian and TransUnion also offer the option to request a security freeze on your credit reports; a security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. It is free to place, lift or remove a security freeze. A security freeze on your credit report must be requested separately at each credit bureau by phone, mail, or secure electronic means; contact information is below. Lifting a credit freeze involves contacting the credit bureaus with proper identification and the PIN and password provided when you placed the security freeze.

- Equifax: P.O. Box 105788, Atlanta, GA 30348, 1.800.349.9960, www.Equifax.com
- Experian: P.O. Box 9554, Allen, TX 75013, 1.888.397.3742, www.Experian.com
- TransUnion: P.O. Box 2000, Chester, PA 19106, 1.888.909.8872, www.TransUnion.com

U.S. Federal Trade Commission (FTC) Resources. The FTC (www.ftc.gov) provides information on your rights under the Fair Credit Reporting Act (e.g., the right to know what is in your file and to have consumer reporting agencies correct or delete inaccurate, incomplete or unverifiable information) and ways to prevent identity theft, as well as resources for those who have been the victim of identity theft. The FTC accepts reports of identity theft via the FTC's Identity Theft Hotline: 1-877-438-4338; online at <http://www.ftc.gov/idtheft>; or mail to Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, D.C. 20580.

For New York Residents. The New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.