

December 20, 2018

Via E-mail (attorneygeneral@doj.nh.gov)

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Re: Legal Notice of Information Security Incident

Dear Sirs or Madams:

Pursuant to N.H Rev. Stat. §359-C:20, we write on behalf of our client, Acquis Consulting Group L.L.C. (“Acquis”), to inform you of a security incident that may have affected the personal information of approximately one (1) New Hampshire resident. At this time, Acquis has no evidence that any of the potentially affected New Hampshire resident’s information has been misused.

Earlier this year Acquis discovered a potential security incident. Acquis immediately began an investigation and engaged a cybersecurity and forensic firm to determine whether the company had experienced a security incident, and if so, how the security incident had occurred and the scope of such incident. The investigation uncovered that an employee email account had been accessed by an unauthorized actor. The forensic evidence suggests the unauthorized actor was financially motivated and likely trying to find a way to obtain fraudulent wire transfers. However, on November 12, 2018, Acquis learned that certain personal information, as defined under §359-C:19, was contained in the email account. While the incident has been remediated and Acquis has no evidence that personal information was targeted or misused, Acquis is notifying those individuals out of an abundance of caution.

Acquis’s investigation revealed that the following types of the New Hampshire resident’s personal information may have been accessed: name, address, social security number, and health insurance subscriber, policy and group number.

Because Acquis takes the privacy of personal information very seriously, Acquis is notifying the potentially affected New Hampshire resident and has engaged Experian to provide a complimentary two year membership of Experian’s® IdentityWorksSM. Experian’s services include but are not limited to, an Experian credit report upon signup, triple bureau credit monitoring, identity restoration, and up to \$1 million in identity theft insurance.

In addition to providing identity protection services, Acquis continues to review its security measures, internal controls, and safeguards and continues to make changes to help prevent a similar incident from occurring in the future.

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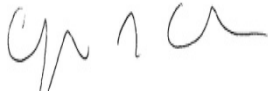
The potentially affected individual is being notified via a mailed letter on December 21, 2018. A copy of the notification letter, which excludes any identifying information, is included for your reference.

Below is the contact information for Lauren Sloane, General Counsel, at Acquis Consulting Group L.L.C.:

Lauren Sloane
General Counsel
299 Broadway, 12th Floor
New York, NY 10007
(212) 609-2713
lsloane@acquisconsulting.com

If you have any questions or need further information regarding this incident, please contact me at (202) 662 4691 or chris.cwalina@nortonrosefulbright.com.

Very truly yours,



Chris Cwalina

CGC/
Attachment



ACQUIS

Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

December 21, 2018



##E3116-L01-0000001
SAMPLE A SAMPLE - VERSION A
123 ANY ST
ANYTOWN, US 12345-6789

*RE: Notice of Data Breach
Important Security and Protection Notification*

Dear Sample A Sample,

We are writing to let you know about a data security incident. Acquis takes the protection and proper use of your information very seriously. We are therefore contacting you to explain the incident and provide you with steps you can take to protect yourself.

What Happened

Earlier this year we discovered a potential security incident. We immediately began an investigation and engaged a cybersecurity and forensic firm to determine whether the company had experienced a security incident, and if so, how the security incident had occurred and the scope of such incident. The investigation uncovered that an employee email account had been accessed by an unauthorized actor. The forensic evidence suggests the unauthorized actor was financially motivated and likely trying to find a way to obtain fraudulent wire transfers. We recently learned that certain personal information was contained in the compromised email account. No client data was compromised in this incident and the incident has been remediated.

While we have no evidence that your personal information was targeted or misused, we wanted to alert you and provide you with protective measures you can take. We encourage you to take the preventative measures outlined in this letter to help protect your information.

What Information Was Involved

While each individual case is different, the files in the compromised inbox included data attributes such as: name, phone number, passport information, email address, home address, social security number, driver's license number, date of birth, employer taxpayer identification number, certain health insurance information (subscriber, policy and/or group number), financial account information¹, and/or other government identification numbers (such as a naturalization number or alien registration number, if applicable).

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What are We Doing

We are notifying you so that you can take immediate action to protect yourself. We take the protection of your information very seriously. We are conducting a thorough review of the potentially affected

¹ The financial account information did not include any required security code or access code or password that would permit access to an individual's account.

records and continue to implement additional security measures, internal controls, and safeguards, as well as continue to make changes to existing policies and procedures designed to prevent a similar occurrence from happening again.

In addition, to help protect your identity, we are offering a complimentary two-year membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: March 31, 2019** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/3bcredit
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877.890.9332 by **March 31, 2019**. Be prepared to provide engagement number **DB10101** as proof of eligibility for the identity restoration services by Experian.

Additional Details Regarding Your 24-Month Experian IdentityWorks Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- ◆ **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- ◆ **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- ◆ **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- ◆ **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- ◆ **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 877.890.9332. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

What You Can Do

We also recommend you remain vigilant with respect to reviewing your account statements and credit reports, and promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission ("FTC"). We have attached information regarding additional actions you may consider as well as resources to obtain additional information about identity theft and ways to protect yourself.

For More Information

We sincerely apologize for this incident, regret any inconvenience it may cause you, and encourage you to take advantage of the product outlined herein. Should you have any further questions or concerns regarding this matter and/or the protections available to you, please do not hesitate to contact Joana Hermoso at 212.609.2732.

Protecting your information is important to us. We trust that the services we are offering to you demonstrate our continued commitment to your security and satisfaction.

Sincerely,



Douglas Locke
Partner
Acquis Consulting Group
299 Broadway, 12th Floor
New York, NY 10007

* Offline members will be eligible to call for additional reports quarterly after enrolling

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions

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Additional Information

Contact information for the three nationwide credit reporting companies is as follows:

Equifax	Experian	TransUnion
Phone: 1-800-685-1111 P.O. Box 740256 Atlanta, Georgia 30348 www.equifax.com	Phone: 888-397-3742 P.O. Box 9554 Allen, Texas 75013 www.experian.com	Phone: 888-909-8872 P.O. Box 105281 Atlanta, GA 30348-5281 www.transunion.com

Free Credit Report. We remind you to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For Colorado, Georgia, Massachusetts, and New Jersey:

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alert. You may place a fraud alert in your file by calling one of the three nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

For Colorado and Illinois residents: You may obtain additional information from the credit reporting agencies and the FTC about fraud alerts.

Security Freeze. You have the ability to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three credit reporting agencies listed above.

The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The credit reporting agencies may charge a fee to place a freeze, temporarily lift it or permanently remove it. The fee is waived if you are a victim of identity theft and have submitted a valid investigative or law enforcement report or complaint relating to the identity theft incident to the credit reporting agencies. (You must review your state's requirement(s) and/or credit bureau requirement(s) for the specific document(s) to be submitted.)

For Massachusetts residents: The fee for each placement of a freeze, temporary lift of a freeze, or removal of a freeze is \$5.

For Colorado and Illinois residents: You may obtain information from the credit reporting agencies and the FTC about security freezes.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft. You may contact the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7226.

Reporting of identity theft and obtaining a police report.

You have the right to obtain any police report filed in the United States in regard to this incident. If you are the victim of fraud or identity theft, you also have the right to file a police report.

For Massachusetts residents: You have the right to obtain a police report if you are a victim of identity theft. You also have a right to file a police report and obtain a copy of it.

For Oregon residents: You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.

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