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March 2, 2018

RECEIVED

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CONSUMER PROTECTION

**VIA FEDERAL EXPRESS**

NH Department of Justice  
Gordon J. MacDonald, Attorney General  
33 Capitol Street  
Concord, NH 03301

**Re: ABC Bus Companies, Inc. - Cyber Incident Notification**

Dear Attorney General MacDonald:

This firm represents ABC Bus Companies, Inc. ("ABC"), relevant to the above referenced matter. Pursuant to New Hampshire statute, we are notifying you of a data security incident involving the personal identifiable information of one (1) New Hampshire resident.

On February 16, 2018, a phishing email was sent to an employee of ABC requesting the production of all employee W-2s for 2017. Thinking it was an official communication, the ABC employee responded by sending three (3) emails with various documents containing the following personal information of ABC employees: first and last name, address, date of birth, and Social Security number. In some instances, actual W-2 forms were also produced.

Upon learning of the incident, ABC promptly notified local law enforcement as well as the FBI. ABC also notified the IRS of the incident relevant to only those employees whose actual W-2 forms were sent. Moreover, ABC has secured the services of Kroll to provide identity monitoring at no cost for one (1) year to affected individuals. The identity monitoring services include Credit Monitoring, a Current Credit Report, Web Watcher, Public Persona, Quick Cash Scan, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration. On or about March 2, 2018, a notification letter was sent to the one (1) affected resident of New Hampshire, via first class mail.

Should you require any additional information, please do not hesitate to contact me.

Very truly yours,

**CONNELL FOLEY LLP**

KAREN PAINTER RANDALL

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