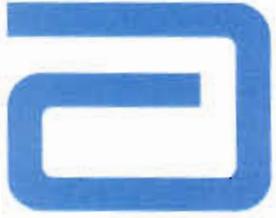


Abbott Medical Optics Inc.  
1700 E. St Andrew Place  
Santa Ana, CA 92705  
Ph: (714) 247-8814  
Fax: (714) 247-8679



February 1, 2010

The Honourable Kelly A. Ayotte  
Attorney General of the State of New Hampshire  
Department of Justice  
33 Capitol Street  
Concord, NH 03301

Dear Madam:

I am writing to inform you of an incident involving the loss of computer back-up tapes that contained sensitive personal information of some Abbott Medical Optics Inc. (AMO) employees and consumers.

On December 29, 2009, an unauthorized person stole three locked metal boxes from AMO's Milpitas, California facility. The boxes contained computer back-up tapes of AMO's electronic data, including human resources and consumer information.

AMO is notifying all the affected individuals and offering them a credit monitoring service. Additionally, the tapes were protected by security features that would make it difficult to access the personal information they contained, and AMO has not received any reports that indicate the data has been accessed.

Since the theft occurred, AMO has worked diligently with in-house and outside resources to evaluate our media handling policies. We have added additional controls around media handling to help prevent this type of incident from occurring again.

Please find attached a copy of the notification letter that we are mailing to the affected employees, of which 6 are residents of New Hampshire. This letter was mailed on January 29, 2010. We are also sending a variant of this letter to affected consumers, and estimate that fewer than 5 are residents of New Hampshire. That version will be mailed as soon as possible.

We would be happy to answer any questions that you may have.

Very truly yours,

ABBOTT MEDICAL OPTICS INC.

By:   
Janet M. Richardson  
Division Counsel



Promotion Code : 222222222222

January 29, 2010

Dear

We are notifying you about a potential breach of the security of your personal information as a result of the loss of computer back-up tapes containing employee information. The tapes contained personal information about our employees, including your name, address and Social Security Number. The tapes may also have contained driver's license numbers, bank or other financial account number(s) used for payroll or other payments, visa application information related to authorization to work in the U.S., and/or limited medical information related to health benefits or your past voluntary participation in AMO clinical trials.

We take this breach of our data seriously, and we apologize for any inconvenience this incident has caused. Although we are not aware of any actual unauthorized access to the files, identity theft or other misuse of your personal information, we are notifying you to advise you of steps you can take to protect yourself from any possible misuse of the information and what we are doing to help.

**What Happened?**

On December 29, 2009, an unauthorized person broke into AMO's Milpitas, California facility and stole three locked metal boxes. The boxes contained certain back-up tapes of AMO's electronic data, including personal information about you as an Abbott Medical Optics Inc., formerly Advanced Medical Optics Inc. ("AMO"), employee. The tapes were protected by security features that would make it difficult to access the personal information they contained. Moreover, AMO has no evidence that indicates that the personal information has actually been misused.

Since the incident occurred, AMO has worked diligently with in-house and outside resources to understand what data was on the tapes and how it was stored. We reported this breach to law enforcement personnel immediately upon discovery on December 29, 2009, and are working closely with law enforcement to try to recover this information. In addition, we have reviewed our security procedures and implemented additional measures to avoid a recurrence of this type.

**What Is AMO Doing To Protect Me?**

At this point, we have no evidence that any personal information is being misused. However, because Social Security Numbers were included on the back-up tapes, we are taking steps that will protect you.

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We will contact you if we obtain any evidence of unauthorized access. In addition, to help you stay informed about your credit report, we have arranged for a free optional one-year credit monitoring membership for you through Equifax Personal Solutions. The credit monitoring product, which is the Equifax Credit Watch™ Gold with 3-in-1 Monitoring identity theft protection program, will provide you with the following benefits:

Equifax Credit Watch will provide you with an "early warning system" to changes to your credit file and help you to understand the content of your credit file at the three major credit-reporting agencies. The key features and benefits are listed below.

- Comprehensive credit file monitoring of your Equifax, Experian, and TransUnion credit reports with daily notification of key changes to your credit files from any of the three agencies;
- Wireless alerts and customizable alerts available;
- One 3-in-1 Credit Report and unlimited access to your Equifax Credit Report™;
- \$1 million in identity theft insurance with \$0 deductible, at no additional cost to you; and
- 24/7 live agent Customer Service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and in initiating an investigation of inaccurate information.
- 90 day Fraud Alert placement with automatic renewal functionality (available online only)

### **How to Enroll**

To sign up online for **online delivery** go to [www.myservices.equifax.com/tri](http://www.myservices.equifax.com/tri)

1. Consumer Information: Complete the form with your contact information (name, address and e-mail address) and click "Continue" button. The information is provided in a secured environment.
2. Identity Verification & Payment Information: Complete the form with your Social Security Number, date of birth, telephone #s, create a User Name and Password, agree to the Terms of Use and enter the promotion code provided at the top of your letter in the "Enter Promotion Code" box and click "Continue" button. This code eliminates the need to provide a credit card number for payment. The system will ask you up to four security questions. This is the Equifax Identity Verification Process.
3. Order Summary: Click "Continue" button
4. Order Confirmation: Click "View My Product" to access your 3-in-1 Credit Report and other product features.

To sign up for **U.S. Mail delivery**, dial 1-866-937-8432 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via U.S. Mail only.

1. Promotion Code: You will be asked to enter your promotion code provided at the top of your letter. The code expires on 04/30/2010.
2. Customer Information: You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.
3. Permissible Purpose: You will be asked to provide Equifax with your permission to access your credit file and to monitor your file. Without your agreement, Equifax cannot process your enrollment.
4. Order Confirmation: Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the U.S. Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity can not be verified using the information provided). Please allow up to 10 business days to receive this information.

Your promotion code expires April 30, 2010. The 12 months credit monitoring is valid for 12 months from the time you activate your code.

### What Else Can I Do To Prevent Identity Theft?

To protect against possible identity theft or other financial loss, we encourage you to review your bank account statements, monitor your credit reports, and take other appropriate actions as provided below.

- We have provided names and contact information for the three major U.S. credit bureaus below. At no charge, you can have the agency place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. This may make it more difficult for someone to get credit in your name. Once the fraud alert is added to your credit report, all creditors should contact you prior to establishing any account in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it also may delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below.

Experian: 888-397-3742; [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013

Equifax: 877-478-7625; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241

TransUnion: 800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

- You are also entitled under U.S. law to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll-free (877) 322-8228.
- You may wish to contact your financial institution to provide notification that your bank or other financial account information may have been compromised and to close your account. You may also wish to request that the institution include in the applicable report that the account was "closed at customer request."
- If you are a California resident, for more information on identity theft, we suggest that you visit the web site of the California Office of Privacy Protection at [www.privacy.ca.gov](http://www.privacy.ca.gov).

### Where Can I Go For More Information on Identity Theft?

If you want to learn more about identity theft, the Federal Trade Commission runs the U.S. government's identity theft information website, <http://consumer.gov/ncpw/everyone/identity-theft-and-privacy/>. You can also contact the Federal Trade Commission via phone at 1-877-ID-THEFT or via mail to:

Federal Trade Commission - Consumer Response Center  
600 Pennsylvania Avenue, N.W., Washington, DC 20580

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**Is There Anything Else I Should Know?**

Please know that AMO takes the security of your personal data very seriously and is committed to minimizing the risks associated with the exposure of your personal information. The security of your information is of paramount importance to us and we maintain numerous safeguards to protect your information.

We apologize for any inconvenience this incident has caused. If you have questions, please call myHRTeam at 877-228-4707.

Sincerely,



Angelo Rago  
Division Vice President  
Global Equipment Operations

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