

Summary of Public Notice Requirements

As required by New Hampshire RSA 7:19-b (III), VRH summarizes below the steps taken to comply with the public notice requirement in the statute.

Valley Regional Hospital/Valley Regional Healthcare ("VRH") and Dartmouth Health held a public listening session on September 8, 2022 at the Claremont Savings Bank, in Claremont, New Hampshire. A public notice announcing the session and inviting the public was issued on August 31, 2022 (See attached notice). Prior to September 8th, VRH posted the notice and additional information on its website which included a summary of the proposed transaction and a copy of the Letter of Intent signed by the parties. VRH also hosted several informational sessions for its employees and medical staff prior to the September 8th sessions.

Patricia Putnam, Chair of the Board of Trustees of Valley Regional Hospital and Jocelyn Caple, Interim President & CEO and Chief Medical Officer at Valley Regional Hospital presented on behalf of VRH on September 8th. Joanne Conroy, MD, President & CEO at Dartmouth Health and Joseph Perras, MD, President & CEO and Chief Medical Officer at Mt. Ascutney Hospital and Health Center presented on behalf of Dartmouth Health. Attached is a slidedeck of their presentation.

Public comment was generally supportive of the proposed transaction. No changes were made to the Integration Agreement as a result of the public listening session.

Attachments

From: News Room < <u>newsroom@montagnepowers.com</u>>

Sent: Wednesday, August 31, 2022 1:58 PM **To:** Ryan Lessard <<u>ryan@montagnepowers.com</u>>

Subject: Valley Regional Hospital and Dartmouth Health to Host Public Listening Session on

Proposed Affiliation

FOR PLANNING PURPOSES

August 31, 2022

Contacts:

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Audra Burns, Senior Media Relations Manager Dartmouth Health news@dartmouth-health.org / 603-494-2179

Valley Regional Hospital and Dartmouth Health to Host Public Listening Session on Proposed Affiliation

Claremont, NH – Marking the next phase in a longstanding clinical and administrative collaboration, Valley Regional Hospital and Dartmouth Health recently signed a letter of intent (LOI) to affiliate. The organizations will hold a public listening session on Thursday, September 8, 2022, to provide information about the proposed affiliation and to accept comments and answer questions from the public.

The public listening session will be presented in a hybrid format – in-person and online via Zoom – therefore pre-registration is required. Those who attend virtually will be able to offer questions and comments.

Details:

What: Valley Regional Hospital - Dartmouth Health Public Listening Session

When: Thursday, September 8, 5:30 p.m.

Where: Claremont Savings Bank, 145 Broad Street, Claremont, NH, and online via Zoom

Who:

Jocelyn Caple, MD, MBA, Interim President and CEO, Valley Regional Hospital Joanne M. Conroy, MD, President and CEO, Dartmouth Health Joseph Perras, MD, CEO, CMO, Mt. Ascutney Hospital and Health Center

Patricia Putnam, Senior Vice President and Commercial Loan Officer II, Mascoma Bank, Chair of Board of Trustees, Valley Regional Hospital

For additional information and to register to attend in-person or via Zoom, visit www.vrh.org/affiliation/ [cd3.campaigndispatch.com]

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Valley Regional Hospital [cd3.campaigndispatch.com] has served the people of Claremont and surrounding towns for more than 100 years. Evolving with the needs of its patients, the hospital has grown from its humble start as Cottage Hospital to the modern healthcare center for excellence it is today. Valley Regional Hospital boasts private patient rooms, an expansive emergency department, urgent care services, cancer care being delivered in a new infusion suite, specialty care services delivered through the Kane Center, rehabilitation services, the latest in imaging, and much more. We continue to develop a culture where integrity, excellence, accountability and compassion are the guiding principles of the environment in which we work. We use these principles to help us improve the health of the overall community and strengthen our bond within our team, so we can strive to provide our patients with top-notch care throughout their visit.

Dartmouth Health, [cd3.campaigndispatch.com] New Hampshire's only academic health system and the state's largest private employer, serves patients across northern New England. Dartmouth Health provides access to more than 2,000 providers in almost every area of medicine, delivering care at its flagship hospital, Dartmouth Hitchcock Medical Center (DHMC) in Lebanon, NH, as well as across its wide network of hospitals, clinics and care facilities. DHMC is consistently named the #1 hospital in New Hampshire by U.S. News & World Report, and is recognized for high performance in numerous clinical specialties and procedures. Dartmouth Health includes Dartmouth Cancer Center, one of only 51 National Cancer Institute-designated Comprehensive Cancer Centers in the nation, and the only such center in northern New England; Dartmouth Health Children's, which includes the state's only children's hospital and multiple locations around the region; member hospitals in Lebanon, Keene and New London, NH, and Windsor, VT; and Visiting Nurse and Hospice for Vermont and New Hampshire; and more than 24 clinics that provide ambulatory and specialty services across New Hampshire and Vermont. Through its historical partnership with Dartmouth and the Geisel School of Medicine, Dartmouth Health trains nearly 400 medical residents and fellows annually, and performs cutting-edge research and clinical trials recognized across the globe with Geisel and the White River Junction VA Medical Center in White River Junction, VT. Dartmouth Health and its more than 13,000 employees are deeply committed to serving the healthcare needs of everyone in our communities, and to providing each of our patients with exceptional, personal care.

Click here to unsubscribe [cd3.campaigndispatch.com]

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Staff Listening Sessions

Wednesday, August 31

Options: 7AM, 12PM, & 4PM
Buckley Hall OR Zoom

Valley Regional Hospital



Please submit questions to info@vrh.org before Aug. 31

More Details

Dear Friends of Valley Regional Hospital,

As I am sure you have heard through the years, Valley Regional Hospital has been evaluating the opportunity of affiliating with Dartmouth Health. After extensive consideration, the Board of Trustees has enthusiastically voted to move ahead with this plan, and signed a Letter of Intent memorializing this decision. The Board and Hospital leadership from Valley and Dartmouth Health is now eager to share their vision with the public and hear your comments. A public listening session will be held on Thursday, September 8 at 5:30 pm in the community room at Claremont Savings Bank, 145 Broad Street, Claremont (main branch). The meeting is being offered in-person and with a remote (Zoom) option. As a valued community member, we hope to see you there!

For more information, and to pre-register for Zoom: <u>Valley Regional Hospital Valley Regional Hospital Valley Regional Hospital (vrh.org)</u>

PLEASE JOIN US FOR A PUBLIC LISTENING SESSION

Valley Regional Hospital



Learn how Valley Regional Hospital and Dartmouth Health are coming together to serve you better.

Thursday, September 8, 2022 at 5:30 pm Claremont Savings Bank, 145 Broad St, Claremont, NH and online via Zoom

Pre-registration is required to attend via Zoom at vrh.org/affiliation and requested for in-person attendance.

Thank you.

Jocelyn F. Caple, MD, MBA Interim President and CEO Chief Medical Officer



(603) 542-3454

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Community Listening Session



Claremont Savings Bank
Community Room
Thursday, September 8, 2022

What to expect tonight

A presentation from:

Patricia Putnam

SVP Commercial Lender
Mascoma Bank
Chair
Board of Trustees
Valley Regional Hospital

Jocelyn Caple, MD
Interim President & CEO
Chief Medical Officer
Valley Regional Hospital

Joanne Conroy, MD
President & CEO
Dartmouth Health

Joseph Perras, MD
President & CEO
Chief Medical Officer
Mt. Ascutney Hospital
and Health Center



Time for questions and answers



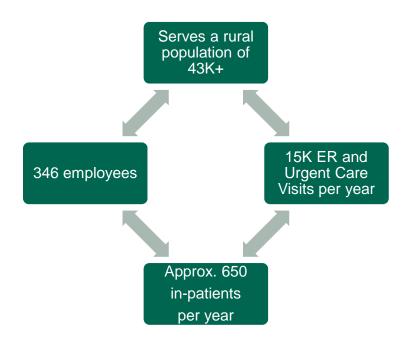
- Founded in 1893 by the Ladies Union Aid Society
- Non profit, Independent, 25 bed, Critical Access Facility
- Governed by a Board of Trustees made up of community members



Mission: Improve community health, patient experience and value.

Vision: Partner with the community to optimize health by ensuring access to high value healthcare.

Compassion Accountability Respect Excellence Service



Existing partnerships with:

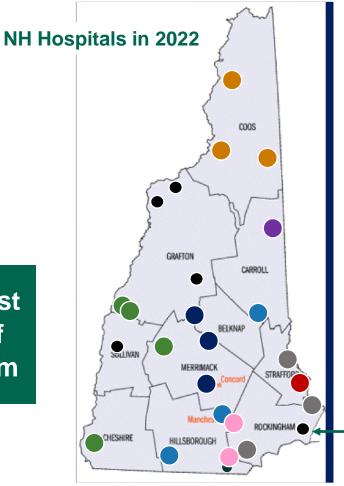
- Dartmouth Hitchcock Medical Center
- Mt. Ascutney Hospital and Health Center

Our services include:

- Cardiology
- Pulmonology
- Oncology/Hematology
- General Surgery
- Valley Primary Care & Associates in Medicine
- Women's Health –
 Obstetrics/Gynecology
- Orthopaedics
- Rehabilitation Services
- Occupational Health
- Urgent Care
- Emergency Room
- Medical/Surgical Unit

New Hampshire Hospital Landscape Evolution: 2012 to Today

Major shifts in health care the last decade have led the majority of hospitals to form or join a system



- Dartmouth-Hitchcock Health
- GraniteOne Health
- North Country Healthcare (NCH)
- MaineHealth
- HCA Healthcare
- Mass General Brigham
- SolutionHealth
- Concord Hospital
- Independent Hospitals

Exeter – LOI w/BI Lahey

Independent Rural Hospital Challenges

- Weathering difficult financial times like COVID, nursing and other staff shortages, etc.
- Providing expertise, training and education programs to develop staff
- Recruiting and retaining providers and staff, in particular for medical and surgical specialties
- Being able to fund investments in technology and infrastructure
- Accessing partners and ways to save for large group purchasing of supplies, equipment, insurance, and other expenses

In the last 10 years over 136 rural hospitals across the country have closed. Regionally, Springfield Hospital (VT) and Lakes Region General Hospital (NH) have emerged from bankruptcy with LRH joined Concord Hospital.

Why VRH Needs a Partner

Facing similar challenges to other rural hospitals across the country

Why Dartmouth Health is the Right Partner for VRH

- Long history of clinical and administrative collaboration
- DH's commitment to supporting rural health needs
- Opportunity to better coordinate care for patients across the continuum of their needs
- Stronger resources to address mental health and substance abuse treatment needs
- Ability to better optimize health resources in our region while providing care locally



3 Critical Access Hospitals

Visiting Nurse and Hospice for VT and NH

Dartmouth Health

World-class care woven into the fabric of our communities.

1 Community Hospital Primary and Multi-Specialty Clinics (multiple locations)

Academic Medical Center



- NH's only academic health system and only children's hospital
- Serving patients in New Hampshire and Vermont
- NH's largest private employer with 13,000 employees (incl. 2,000+ providers)
- Only NCI designated Comprehensive Cancer Center in NNE (1 of 51 in the nation)
- Largest provider of telehealth services in Northern New England
- DHMC consistently ranked NH's #1 hospital by *U.S. News and World Report*

Dartmouth Health's purpose is to **Guide, Grow and Enable** our members' success to improve the lives of **our patients, our people,** and our communities.



Dartmouth Health's Commitment to Rural Health



Telehealth/Connected Care 26 hospitals/health centers



Clinical Outreach and Community-based Providers

~20 locations / 29 contracts



Behavioral Health and Substance Abuse Treatment Programs



Ancillary Services i.e. lab, radiology, etc.



New England Alliance for Health (NEAH)
18 members



Education and Training Programs



Why Mt. Ascutney joined Dartmouth Health

- Existential, needed stability
- Allowed us to re-establish our institutional commitment to quality, patient safety, and improving the patient experience
- Support for our intense focus on employee and institutional wellness
- Stronger ability to manage the bumps/bruises
 - Loss/gain of service lines
 - Search for and elevate local talent into management positions, whether at Mt. Ascutney or Dartmouth Hitchcock Medical Center

To improve the lives of those we serve.



Why it has made a difference

- Highest employee engagement scores in every system-wide survey by Press-Ganey for the last 4 years with lowest staff turnover rate in Dartmouth Health
- On our Dartmouth Health Employee Engagement Survey, 100% of MAHHC employees responded with Agree or Strongly Agree to questions regarding our institutional commitment to patient safety.
- Year over year improvement in quality metrics with the highest patient satisfacation scores in the state of VT and a 5-star rating from the Centers for Medicare and Medicaid Services (CMS) for inpatient care.



Together in the Community

What does joining Dartmouth Health mean for you?

Valley Regional Hospital will keep:

- Name
- Mission & Community Spirit
- Employees
- Physicians
- Local Board

Valley Regional Hospital

As a member of Dartmouth Health the community will get:

- More convenient, cost-effective care options
- Improved coordination of care and resources
- Expansive career opportunities for employees
- Resources of an academic health system

What's Happening Now?



Due diligence – we're learning about each other's organizations and writing our formal agreement



Internal education – speaking to all our employees



External education – meeting with patients, neighbors, employers, elected officials and others



Public forums – we will hold official comment sessions, after filing our agreement



Thank you.

