## BUTLER | SNOW

DEC 1 0 2018

CONSUMER PROTECTION

Office of the Attorney General State of New Hampshire 33 Capitol Street Concord, NH 03301

RE: Notice of Data Security Incident

I write on behalf of our client, Titan Manufacturing and Distributing, Inc. ("Titan"), to notify you of a data security incident potentially affecting four hundred eighty eight (488) New Hampshire residents. Titan discovered that its Magento e-commerce websites had been compromised by malware which was programmed to access customers' shopping cart and skim their name, billing address, telephone number, payment card number, expiration date and verification code. Titan does not store this information. All malware has been removed and eradicated.

Titan takes its obligation to safeguard customer information very seriously and deeply regrets this incident occurred. Following the conclusion of the third-party computer forensics investigation to determine the nature and scope of the incident, to identify the individuals affected, and to restore the reasonable integrity of our computer system, Titan is notifying all potentially affected individuals in New Hampshire this week. If you have any questions or need additional information regarding this incident please do not hesitate to contact me at (901) 680-7322 or melody.mcanally@butlersnow.com.

Sincerely,

BUTLER SNOW LLP

Melody McAnally

MM/sas

Post Office Box 171443 Memphis, TN 38187-1443 MELODY MCANALLY 901.680.7322 melody.mcanally@butlersnow.com

Crescent Center 6075 Poplar Avenue, Suite 500 Memphis, TN 38119