



Find more

July 17, 2008

Kelley A. Ayotte, Attorney General
33 Capitol Street
Concord, NH 03301

To Whom It May Concern:

I am writing to notify you that on Monday, June 30, 2008, Tele Atlas North America ("TANA") learned that Willis North America ("Willis"), TANA's third party benefits administrator, inadvertently misplaced backup tapes while in transit to a storage facility in India on June 9, 2008. The backup tapes contained computerized data including the names and social security numbers of TANA employees and their dependents who have insurance provided through TANA. TANA believes that 496 New Hampshire residents have been affected.

Willis has no reason to believe that the tapes were specifically targeted, or that any information has been accessed or used improperly. Willis has informed TANA that this was an isolated event, and that they believe that the likelihood of any criminal misuse of the data, while difficult to predict with absolute certainty, is minimal. While the loss did not involve a crime, the individual who misplaced the tapes did make a report to a police station in Mumbai, India.

TANA has sent notices to all of the affected New Hampshire residents. The notices describe (i) the general nature of the inadvertent disclosure; (ii) the type of personal information that was inadvertently disclosed; (iii) contact information of the individual at TANA who can provide additional information as necessary; (iv) advice to individuals that they should consider placing a fraud alert and/or security freeze on their credit reports and the associated fees. Willis will be providing the affected employees with identify theft protection and monitoring which includes identify theft protection through IDFreeze™ from TrustedID™. We have enclosed a copy of the notice sent to affected New Hampshire employees.

If you have any questions or need further information regarding this matter, please do not hesitate to contact Jean Mackay, Benefit Manager, at 1-800-331-7881, ext. 1774.

Sincerely,

James O'Gorman
Vice President, Operations & Organizational Development



Find more.

July 14, 2008

«FirstName» «MidName» «LastName»
«Addr1»
«Addr2»
«City», «State» «Zip»

Dear «FirstName»:

I am writing to notify you that on Monday, June 30, 2008, Tele Atlas North America ("TANA") learned that Willis North America ("Willis"), TANA's third party benefits administrator, inadvertently misplaced backup tapes while in transit to a storage facility. The backup tapes contained computerized data including the names and social security numbers of TANA employees who have insurance provided through TANA. We apologize that this has occurred, and are aware how important your personal information is to you. Willis has no reason to believe that the tapes were specifically targeted, or that any information has been accessed or used improperly. Willis has informed TANA that this was an isolated event, and that they believe that the likelihood of any criminal misuse of the data, while difficult to predict with absolute certainty, is minimal. Nevertheless, we want to inform you of the situation and suggest some steps you may want to consider to protect yourself.

We take seriously our commitment to safeguarding confidential information entrusted to us by our employees, such as your personal information. Rest assured that we are carefully reviewing this matter and taking measures to ensure that it does not happen again.

Willis is in the process of making available identify theft protection for all affected TANA employees which includes identify theft protection through IDFreeze™ from TrustedID™. Willis will contact you directly with that information; you can call 1-888-880-0761 with questions and to get this process started. In the meantime, you should remain vigilant, review your account statements, and monitor your credit reports. There are certain steps you may want to consider to protect yourself. One such step, which will not cost you anything, is to place a 90 day fraud alert on your credit report. This fraud alert can be renewed prior to the expiration of the 90 day period, and there is no cost for the renewal. To place such an alert on your credit report, please contact one of the three credit reporting agencies at the following phone numbers or addresses:

Equifax Information Services LLC
1-800-525-6285
PO Box 105069
Atlanta, GA 30348-5069

Experian fraud division
888-397-3742
P.O. Box 1017
Allen, TX 75013

Trans Union fraud division
800-680-7289
P.O. Box 6790
Fullerton, CA 92634

Please note that if you place a fraud alert on your credit report with one of these three companies, it will notify the other two companies, which will also place such an alert on your report in their files. Again, placing a fraud alert on your credit report for 90 days, or renewing it for successive 90 day periods is free of charge.

You may also want to consider placing a security freeze on your credit report. To place such a freeze on your credit report, please send your name, address, date of birth, social security number, proof of current address (such as utility bill) and payment of applicable fees (listed below) to **each** of the three credit reporting agencies at the following addresses:

Equifax Security Freeze
P.O. Box 105788
Atlanta, Georgia 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion Fraud Victim Assistance
P.O. Box 6790
Fullerton, CA 92834

Unlike a fraud alert, you must contact each of the three entities listed above to place a security freeze on your credit report. If you want to learn more about how to protect yourself from identity theft, please visit www.consumer.gov/idtheft, call the Federal Trade Commission hotline: 1-877-IDTHEFT (438-4338), or contact the credit agencies at the numbers listed above.

Again, we apologize for any inconvenience or concerns Willis' inadvertent misplacement of your personal data may cause. We are committed to assisting you in protecting yourself. If you have any questions or need additional information, or if you would like a copy of the lost items report, please contact Jean Mackay, Benefit Manager, at 1-800-331-7881, ext. 1774.

Sincerely,



James O'Gorman
Vice President, Operations & Organizational Development